socket mobile — **Mobile Hospitality Solution Best Practices**

A successful Hospitality solution is only as good as the weakest link. That's why Socket has partnered with leading POS and Wireless experts to deliver proven, reliable tableside ordering and payment solutions. The following guidelines will help to avoid the most common deployment challenges and aid in the selection, implementation and support of a successful Mobile Hospitality solution.

#1 Choose the Right System

Socket offers durable, expandable and cost effective Mobile Hospitality Solutions that solve today's requirements, yet grow with customer's future needs. Socket's recommended solutions for Tableside ordering include:

Solution A:

SoMo 650-M bundle: includes SoMo 650, single charging cradle, AC Adapter, Sync Cable, Audio Headset & Adapter (Socket SKU# HC1458-1304)

DuraCase Deluxe kit: includes DuraCase, Tethered Stylus, Hand/wrist strap & Belt Clip (Socket SKU# HC1678-1274)

3-Year Premium Comprehensive SocketCare (Socket SKU# HC003P-780)

Mag Stripe Reader (optional): (Socket SKU# MS5105-1108)

SoMo 650 with DuraCase and
CF Mag Stripe Reader Card 4E

Solution B:

SoMo 650-E bundle: includes SoMo 650, AC Adapter, Sync Cable (Socket SKU# HC1457-1303)

4-Bay Charging Station: includes AC Adapter (Socket SKU# HC1667-1199)

DuraCase Deluxe kit: includes DuraCase, Tethered Stylus, Hand/wrist strap & Belt Clip (Socket SKU# HC1678-1274)

3-Year Premium Comprehensive SocketCare (Socket SKU# HC003P-780)

Mag Stripe Reader (optional): (Socket SKU# MS5105-1108)

If it's worth deploying, it's worth protecting. Protect your investment with SocketCare Premium Service & Support offering:
- Full Comprehensive – 100% coverage
- Technical Support through an exclusive toll free phone number or the web
- Same day response for technical support inquiries
- 2 business day turnaround for repair or replacement

* for program details visit: http://www.socketmobile.com/support/

2. Maximize Wireless Performance and Reliability

"...A site survey is the first, and most imporant step in successfully implementing any wireless LAN. If you do not perfom a thorough site survey, the wireless LAN might never work properly."
        -CWNP (Certified Wireless Networking Program, the leading global Wi-Fi training authority)

Wi-Fi Network

Improper WLAN installation and configuration are leading causes of poor system performance. Simply having a wireless LAN onsite does not guarantee performance or reliability for a mobile solution. That's why Socket has partnered with wireless expert, Ekahau, to provide cost effective tools, training and services to ensure successful deployments, minimize customer support and maximize customer satisfaction.

Ekahau products and services include:
- **Ekahau Site Survey (ESS) tool**: A simple to use software tool for Wi-Fi planning, site surveys and administration. ESS includes a USB wireless adapter for performing site surveys.
- **Passive Site Survey services**: Simply provide a site map for the facility you are deploying in and Ekahau can provide a recommended layout, antenna selection and configuration.
- **On-site Professional Site Survey services**: Partner with Ekahau to perform and comprehensive site survey and providing a full report of all parameters.
- **Training**: Web based, classroom and CWNP certification training.

Wi-Fi Client (Socket's Enhanced Wi-Fi® Companion™)

Businesses that deploy the SoMo 650 on their Wi-Fi networks will benefit from a solution that incorporates the latest data security and Wi-Fi innovations, CCX certification, and a an award winning user-friendly interface. Socket's **Enhanced Wi-Fi Companion (e-WFC)** features advanced business-level security, and cutting-edge Wi-Fi features including fast roaming. Best of all, e-WFC ships with every SoMo 650 at no additional charge. To begin taking advantage of e-WFC today, simply install from the Getting Started menu and select "Set up e-WFC". For more information on e-WFC visit: http://ww1.socketmobile.com/products/handheld-computers/tech-specs.aspx.