



December 6, 2012

To: Seagate AMERICAS SPP Partners
Re: Update to Seagate Bare Drive Product Warranty Periods

Dear Seagate Partner,

For your convenience, the table below offers you a quick reference guide to identify warranty periods of Seagate Bare Drive Products sold through the channel and shipped on or after September 29, 2012.

Product Line/Segment	Current Warranty Periods
Desktop Storage (Barracuda®, Barracuda® Green)	2 years
Notebook Storage (Momentus® and Momentus® Thin)	2 years
Desktop Storage & Notebook Storage Performance (Barracuda® XT, Momentus® XT)	3 years
Consumer Electronics (SV35 Series™, Pipeline HD®, Pipeline HD® Mini)	3 years
Enterprise Value Constellation® CS	3 years
Enterprise Capacity (Constellation® ES, Constellation® Series)	5 years
Enterprise Performance (Savvio®, Cheetah®, Pulsar.2™, and Pulsar®XT.2 Series)	5 years

You can easily check the warranty status of a drive at http://www.seagate.com/www/en-us/support/warranty_&_returns_assistance. When asked to login during the multiple drive return process, use your Seagate Partner Profile login.

Regional Warranty Restrictions:

Seagate warranties are region specific. To be covered by the Seagate Limited Warranty Policy, products must be purchased within your own region through Seagate Authorized Distributors. If a returned Seagate product is determined to have been purchased cross-region, Seagate reserves the right to refuse warranty support and to ship the product back to you via “freight collect” or as otherwise required by applicable law.

Our channel partners are a vital piece of the Seagate community, and we greatly appreciate your support and loyalty. We are committed to making it very simple and rewarding for you to sell Seagate products. As in all partnerships, clear communication is a key to success. If you have any questions, comments, need assistance, or information regarding the Seagate Partner Program please do not hesitate to contact us via the options on the SPP portal’s support tab.

Sincerely,

Kurt Richarz
Executive Vice President Sales
Seagate Technology LLC