



Product End of Life Notice 0001-PM

Discontinuation of Select Portable Multi-Gas Instruments

June 26, 2012

Summary

Starting on the date specified in the “Effective Discontinuation Date” section below, RAE Systems will no longer be accepting new orders for any configuration of, or providing new service offerings of the Guaranteed Cost of Ownership (GCO) programs (if applicable) for the instruments listed in the “Instruments Being Discontinued” section below. All orders for the instruments affected must be submitted to RAE Systems before the “Effective Discontinuation Date.”

Instruments Being Discontinued

As a result of the discontinuation of components used in the manufacture of select RAE Systems portable multi-gas monitors and the availability of RAE Systems next-generation replacement products, RAE Systems herein provides an official notification to its valued distribution partners and customers of its plan to discontinue sales of the following products:

- EntryRAE (Model: PGM-3000)
- QRAE (Model: PGM-50-4P)

No other RAE Systems instruments or accessories are being discontinued at this time.

Effective Discontinuation Date

The last day to submit orders for the instruments specified under the “Instruments Being Discontinued” section is December 31, 2012. Orders for these instruments submitted after this date will not be accepted.



Protection Through Detection
www.raesystems.com

3775 North First Street
San Jose, CA 95134-1708 USA
Main: 408-952-8200
Fax: 408-952-8480

Regions Affected

This Discontinuation Notice applies to all regions of RAE Systems operation worldwide.

Availability of Accessories, Sensors, and Replacement Parts

Accessories, sensors, and replacement parts for the instruments affected are not being discontinued and will be available as per the 2012 Portables Pricing Guide. Accessories, sensors, and replacement parts specific to the instruments that are being discontinued will be offered while supplies last.

Warranties

All the instruments affected by the discontinuation and purchased prior to the “Effective Discontinuation Date” will bear all the standard warranties and comply with other RAE Systems warranty policies as they pertain to respective instruments.

Continuity of Service, Support, and Availability of Spare Parts

RAE Systems will continue to support, service, and offer spare parts and components for the products listed under the “Instruments Being Discontinued” section for as long as such components are available. For products requiring warranty repairs during this period, RAE Systems has the right, at its own discretion, to either repair the instrument(s) or to supply similarly-performing replacement product(s), either of the same generation as the product being serviced or a next-generation product, in a working condition with a warranty period equal to the remainder of the warranty on the product that is being serviced or repaired.



Replacement Products

RAE Systems recommends purchasing the new [MultiRAE family](#) of RAE Systems next-generation multi-threat instruments as a replacement to the EntryRAE monitors, and the [QRAE II](#) as a replacement to the QRAE monitors.

Product Being Discontinued	Next-Generation [Replacement] Product
EntryRAE (Model: PGM-3000)	MultiRAE Lite (Model: PGM-6208)
QRAE (Model: PGM-50-4P)	MultiRAE Lite (Model: PGM-6208) QRAE II (Model: PGM-2400)

Contacts

Please contact your RAE Systems sales representative if you have any questions, comments or need additional information. You can also reach RAE Systems directly at:

<u>The Americas</u>	<u>Europe, Middle East, Africa</u>	<u>Asia Pacific</u>
Toll Free (US): +1.877.723.2878	Phone: +45.86.52.51.55	Phone: +852.2669.0828
Phone: +1.408.952.8200	Fax: +45.86.52.51.77	Fax: +852.2669.0803
Fax: +1.408.952.8480	Web: Contact Sales	Web: Contact Sales
Web: Contact Sales		