

Openet Convergent Charging

Openet Convergent Charging enforces a range of charging and user policies—including user authentication and authorization, pre-paid event and session management, and credit limits for post-paid subscribers. All this while processing thousands of transactions per second with less than 10-millisecond latency and five nines availability.

Openet Convergent Charging enables communications service providers of all types to improve charging accuracy for existing voice services and to quickly deploy new data, content, and multimedia services—while reducing cost and risk—to maximize profitability. Leveraging the Openet Framework to ensure industry-leading performance and flexibility, Openet Convergent Charging easily supports any new service deployment, any pricing plan, and any set of business rules.

REDUCE THE COSTS AND RISKS OF CONVERGENCE

Openet Convergent Charging is less expensive to deploy, expand, and manage than IN-based platforms, yet still delivers superior speed, scale, and availability. It can replace or augment your company's IN-based, pre-paid platform for voice, data, content, and multimedia services on any network. As a result, you can launch new services, pricing plans, and loyalty programs efficiently and inexpensively. Plus, you can now bill pre-paid subscribers and enforce post-paid spending limits for services on both legacy and IP networks by using just a single solution.

INCREASE REVENUE FROM NEW SERVICES

Openet Convergent Charging lets service providers test, launch, and improve products and services with minimal cost, time, and risk. New services and pricing models can quickly and easily be tested to determine which ones drive adoption; the most promising services can then rapidly be extended to the broadest range of customers. You can further enhance revenue by deploying usage-based pricing models and robust loyalty programs to your customers.

IMPROVE CUSTOMER EXPERIENCE AND SATISFACTION

Because Openet solutions operate at the network edge, the speed and intelligence of Openet Convergent Charging enables low latency customer interaction. Service providers can avoid the “one-size-fits-all” customer experience by tailoring decision-support rules based on the specific service, price plan, and customer credit or balance within each usage session. Openet ensures subscribers can access services instantly, with virtually zero latency.

DEPLOY A FULLY REALIZED SOLUTION

Openet delivers best practices, customization, integration, fine-tuning, and more that only true experts can provide. This guarantees that Openet Convergent Charging is deployed as part of a fully realized solution that directly addresses a service provider's unique business needs.

A PROVEN FOCUS ON THE NETWORK EDGE.

Unlike many providers that support broad, bundled software suites, Openet remains strongly focused on network-edge solutions that extract increased business value from network activity. Combining highly specialized Solution Delivery engagements with our industry-leading event-processing and transaction management software platform, Openet enables today's service providers to rapidly introduce new services, while cost-effectively managing services already in market.

OPENET PRODUCT SUITE

Across the globe, the world’s largest and most innovative service providers rely on Openet to enable new business models, decrease operating costs, and consolidate infrastructure in converged environments.

Openet’s comprehensive, integrated product portfolio delivers the highest levels of performance and scale, along with optimal configuration flexibility to support new data, content, and multimedia services. Openet integrates seamlessly on any network, ensuring high reliability and low latency while processing billions of daily transactions for the world’s largest communications service providers.

THE OPENET FRAMEWORK

Industry Leading Flexibility and Performance

All Openet products are built upon the Openet Framework, delivering unsurpassed event and transaction processing performance at tier one carrier-grade scale combined with unlimited flexibility over system and service configuration. By leveraging a common transactional platform, Openet ensures that all products maintain industry-leading performance and scale, and allows customers that deploy multiple Openet solutions to benefit from operational efficiencies realized through a common set of administration and configuration capabilities.

SERVICE OPTIMIZATION SOFTWARE

Openet’s Service Optimization Software solutions—built upon the Openet Framework—extract maximum business value from the activity on service provider networks, activity that is continually increasing in both quantity and complexity. Our solutions accomplish this by allowing service providers to personalize and monetize services, and gain both visibility into, and control over service usage and network resources.

Make the Most of Every Network and Customer

With Service Optimization Software, your organization can deploy new business models to increase revenue, streamline operations to lower costs, and gain greater customer insight—all by managing the activity and transactions produced by your network. As a result, you can introduce new services, pricing models, and promotions with greater customer focus to better improve adoption and grow average revenue per user (ARPU). What’s more, you can do so more cost-effectively, more quickly, and more profitably than ever before.

A PARTNER TO LEADING SERVICE PROVIDERS WORLDWIDE.

Openet implementations include long-running engagements with the world’s leading service providers, including Verizon, AT&T, BT, and Orange.

OPENET SERVICE OPTIMIZATION SOFTWARE

