

Openet Convergent Mediation

Openet Convergent Mediation is the world's most extensible and configurable mediation system; collecting, correlating, and distributing network activity with unrivaled performance and scale, for any type of service, on any type of network.

By leveraging the industry-leading performance and flexibility of the Openet Framework, Openet Convergent Mediation processes billions of events daily, enabling service providers worldwide to meet their billing mediation needs with one, single converged mediation product. This reduces hardware costs, simplifies configuration and administration, and supports the complex mediation required for new data, content, and multimedia services as well as voice.

REDUCE COSTS BY CONSOLIDATING BILLING MEDIATION

Openet Convergent Mediation consolidates mediation into a single, high-performance, highly configurable system. Using a powerful, multi-threaded rules engine network events are collected, validated, aggregated, or correlated for downstream distribution to Operational Support and Business Support Systems. With it, service providers can capture and track all revenue-generating activity from all services on both circuit switch and IP networks.

MAXIMIZE REVENUES

With the emergence of next-generation networks the information to assemble a billing record—plus other usage information—must be aggregated and in many cases correlated from across multiple network elements, many of which create records and files in real-time. To reliably collect and process these records requires unmatched network performance and availability. Openet engineered Convergent Mediation to scale to support both batch and real-time network elements. As new services are launched, supported by network elements such as policy enforcement points, this reliability and scalability becomes essential to increasing ARPU. Additionally, with its robust error detection and correction abilities, errors in billing events can be re-submitted for processing and distribution to billing to secure revenues for services delivered.

SEAMLESSLY MIGRATE TO IMPROVED SYSTEMS WITH LESS RISK

Openet understands that updating your mediation capabilities can be a difficult task. Service providers are rightly concerned about disruptions in current service, support for future network equipment and billing systems, and anything else that could negatively affect the bottom line. Openet Convergent Mediation sets the standard for processing speed, scalability, and availability for real-time and batch event collection. With a highly configurable business rules engine, an extensive library of collectors, and investment in performance engineering, Openet supports the seamless migration from legacy to next generation network architectures for billing mediation.

DEPLOY A FULLY REALIZED SOLUTION

Openet delivers best practices, customization, integration, fine-tuning, and more that only true experts can provide. This guarantees that Openet Convergent Mediation is deployed as part of a fully realized solution that directly addresses a service provider's unique business needs.

A PROVEN FOCUS ON THE NETWORK EDGE.

Unlike many providers that support broad, bundled software suites, Openet remains strongly focused on network-edge solutions that extract increased business value from network activity. Combining highly specialized Solution Delivery engagements with our industry-leading event-processing and transaction management software platform, Openet enables today's service providers to rapidly introduce new services, while cost-effectively managing services already in market.

OPENET PRODUCT SUITE

Across the globe, the world’s largest and most innovative service providers rely on Openet to enable new business models, decrease operating costs, and consolidate infrastructure in converged environments.

Openet’s comprehensive, integrated product portfolio delivers the highest levels of performance and scale, along with optimal configuration flexibility to support new data, content, and multimedia services. Openet integrates seamlessly on any network, ensuring high reliability and low latency while processing billions of daily transactions for the world’s largest communications service providers.

THE OPENET FRAMEWORK

Industry Leading Flexibility and Performance

All Openet products are built upon the Openet Framework, delivering unsurpassed event and transaction processing performance at tier one carrier-grade scale combined with unlimited flexibility over system and service configuration. By leveraging a common transactional platform, Openet ensures that all products maintain industry-leading performance and scale, and allows customers that deploy multiple Openet solutions to benefit from operational efficiencies realized through a common set of administration and configuration capabilities.

SERVICE OPTIMIZATION SOFTWARE

Openet’s Service Optimization Software solutions—built upon the Openet Framework—extract maximum business value from the activity on service provider networks, activity that is continually increasing in both quantity and complexity. Our solutions accomplish this by allowing service providers to personalize and monetize services, and gain both visibility into, and control over service usage and network resources.

Make the Most of Every Network and Customer

With Service Optimization Software, your organization can deploy new business models to increase revenue, streamline operations to lower costs, and gain greater customer insight—all by managing the activity and transactions produced by your network. As a result, you can introduce new services, pricing models, and promotions with greater customer focus to better improve adoption and grow average revenue per user (ARPU). What’s more, you can do so more cost-effectively, more quickly, and more profitably than ever before..

A PARTNER TO LEADING SERVICE PROVIDERS WORLDWIDE.

Openet implementations include long-running engagements with the world’s leading service providers, including Verizon, AT&T, BT, and Orange.

