

Accurint® for Insurance *Mobile* on Blackberry™ Download Instructions - Customer

How to Download the Application

Users wishing to access Accurint Mobile must install the application on the Blackberry device. The application download can be found at <https://aes.seisint.com/bb/accurint.jad>.

If the download is locked or otherwise not permitted on your device, please contact your agency Blackberry Administrator to allow for access to the download.

Once you click on the link, the download process should take only a few moments. Installing will put the application on:

- The desktop as an icon (a picture of the icon should be inserted)
- The Download folder
- The Applications folder

If the download does not complete or fails to properly load, please contact **1.866.277.8407** for assistance.

Operating System

Minimum requirement of Blackberry OS version: 4.2.1.96 (Platform 2.3.0.79) and up.

User Id and Password

The same User ID and Password that you use to access Accurint® for Insurance, is the same User ID and Password you will use for Accurint® For Insurance-*Mobile*.

What You Will Find

The mobile product is a more streamlined version of the desktop application and is more suited to Blackberry™ devices. You will be able to search for People, Businesses, Phones, Properties and Vehicles. Additionally, you can view search results, reports and utilize our mapping feature. Please note that there are some instances where large reports will not be deliverable on your device. In those cases you will receive a message that will direct you to access and view the reports through the Report Manager on your desktop application.

Shortcuts

t – Navigate to the top of the page.

b – Navigate to the bottom of the page.

u – Hide/show status bar at the top of the screen.

x – Page overview display that allows easy full page view with quick scroll.

s – Save Page, can be used to save any page content to be viewed later. Saved pages will appear in the message list in your email application.

Blackberry Configuration

To get the best viewing experience on your Blackberry please be sure your Blackberry device is configured correctly. To check (some models will have slightly different steps to follow):

1. Press the Blackberry button (seven black dots)
2. Select "Options" from the menu.
3. Select "General Properties"
4. Change Default Browser to Internet/WAP Browser
5. Press the Blackberry button (seven black dots)
6. Select "Save Options"
7. Select "Browser Configuration"
8. Highlight the check boxes next to

- * Support HTML tables
 - * Support JavaScript
 - * Use Background and Foreground colors
 - * Use Background Images
 - * Support CSS/Style Sheets
 - * For newer Blackberry's also set:
 - * Style Sheets media type = screen
 - * Show images = WML & HTML Pages
 - * Emulation Mode = Blackberry
 - * Content Mode = WML & HTML
9. Press the Blackberry button (seven black dots)
 10. Select "Save Options"
 11. Select the back button and reload our website