

## LEND LEASE RELEASE PROCESS

1. Customers wishing to participate in the land release will be required to do so via the online registration process. Registration requirements are outlined in this document.
2. Customers must have a current email address and daytime contact number registered on the Lend Lease database to receive the most up to date information on all releases. This registered email address will be used to contact customers when registrations commence for new land releases.
3. Customers must ensure the email address registered on the Lend Lease database is accessible by them during the advised registration email time, as nominated by Lend Lease, to be able to register for a release. Customers should ensure that security systems such as spam filters and quarantines do not interfere with the customers' ability to receive the release email in a timely fashion.
4. The date and timeframe of the registration email will be communicated to customers registered on the Lend Lease database via their registered email address prior to the registration opening.
5. A registration email with an online link to the registration page notifying that registrations are now being taken, and importantly no other form of communication, will be sent to the customers email address as registered on the Lend Lease database. Any other communication from customers will not be considered as a registration for a release until 10:00am the following day.
6. Registrations will be taken **by the customer completing the online registration form only**. Customers are required to complete the registration form, accessed via the registration email sent by Lend Lease, to register for the sales release and importantly their place in the registration process. Reply emails, automatic or out of office responses will not be accepted. The registration form will require customers to include the following:
  - Customers full name(s) to appear on the sales contract
  - Daytime phone number for the Sales Team to contact the customer after registration
  - Email address to which you wish the confirmation of your registration to be sent

**Lend Lease will not accept registrations from investor groups, buyer's agents or the like.**

7. Lend Lease is not responsible for the time taken by the customer's Internet Service Provider to receive an email advising registration is open, or open the link to the registration form, or receive the completed registration form, or receive an email advice acknowledging receipt of a registration. Responsibility for these actions is with the customer and their Internet Service Provider.
8. Registrants will be allocated a number in the order the registrations have been received. The time used to place registrations in order will be the time the completed registration form is received by the Lend Lease Content Management System. Acknowledgement of the registration will be issued shortly thereafter when received by the Content Management System.
9. Registrations up to the total number of blocks available in the release will be contacted no later than 24 hours following the registration email in the order of registrations received. A Lend Lease Sales Consultant will confirm the following with the registrant:
  - a. The Lend Lease Sales Policy is understood by the registrant
  - b. The block that the registrant wishes to purchase, and subsequent alternative options
  - c. The registrant's solicitor details

- d. The allocated time to attend the Lend Lease Sales and Information Centre to complete the purchase of one (1) block on the Sales Day(s). If the registrant does not attend at the allocated time required, the registrants' allocated number will be forfeited.
10. Some registrants allocated a number beyond the total number of blocks available in the release will be contacted in order of registration and given an appointment time for the Sales Day. Customers will be advised, in advance of their scheduled appointment if possible, if the lots released have been sold out on the Sales Day. Once all sales transactions have been completed on the Sales Day a Lend Lease Sales Consultant will contact remaining registrants, in the order of registrations received, to offer them any remaining blocks, if any. This process, if required, will continue in registration order until the last block is sold.
11. Once all blocks are sold any remaining registrants will be contacted to advise them of the completion of the sales release.
12. Camping or queuing at any Lend Lease Sales and Information Centre **is not permitted**.
13. Lend Lease reserves the right to withdraw and/or alter the Lend Lease Release Process at any time without notice.
14. Lend Lease accepts no responsibility should injury or accident occurs as a result of the land release. Except for any liability that cannot be excluded by law, each registrant releases Lend Lease and its Related Bodies Corporate (as defined in the Corporations Act 2001 (Cth)) from any loss or damage incurred by the registrant arising from the registration process for the land release, including but not limited to:
  - a. personal injury and property damage;
  - b. any loss or liability incurred by the [registrant];
15. Employees, contractors, agents or families of Lend Lease could be entitled to register or participate in the land release. Relevant approvals must be sought prior to the release.
16. Registration for this land release cannot be used in conjunction with any other land release and cannot be taken as registration of offer.
17. The Lend Lease Release Process should be read in conjunction with the Lend Lease Sales Policy and the Lend Lease Global Privacy Policy.