



Market Outlook and Trends

**2012
SERVICE
EXCELLENCE
SUMMIT**

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Agenda

- **Global Performance**
- **U.S. Overview**
- **U.S. Chain Scale Trends**
- **Segmentation – Transient & Group**
- **Top U.S. Markets**
- **2012 / 2013 Forecast**



Major Global Markets Did Well

Market	OCC	ADR	RevPAR
Beijing	8.2	5.8	14.6
Berlin	0.9	-2.0	-1.1
Dubai	7.0	3.4	10.7
Hong Kong	2.4	23.1	26.0
London	-0.1	8.5	8.4
Mexico City	7.9	2.9	10.9
Moscow	2.7	5.4	8.3
Sao Paulo	2.9	17.7	21.1
Sydney	-0.1	5.2	5.1
Tokyo	-8.5	-6.7	-14.7
Toronto	-0.6	0.6	0.0

2011 % Change, ADR & RevPAR in local currency

Source: STR Global

2011: The World Recovering

Markets with Positive REVPAR % Change

Americas: 194 of 212

Europe: 84 of 98

AsiaPac: 38 of 47

Middle East / Africa: 19 of 33

RevPAR in local currency

Source: STR Global



U.S. Performance



Total US - Key Statistics

Full Year 2011

% Change

▪ Hotels	52k	
▪ Rooms	4.9 million	0.6%
▪ Rooms Sold	1.1 billion	5.0%
▪ Occupancy	60.1%	4.4%
▪ A.D.R.	\$101.64	3.7%
▪ RevPAR	\$61.07	8.2%
▪ Room Revenue	\$108 billion	8.8%



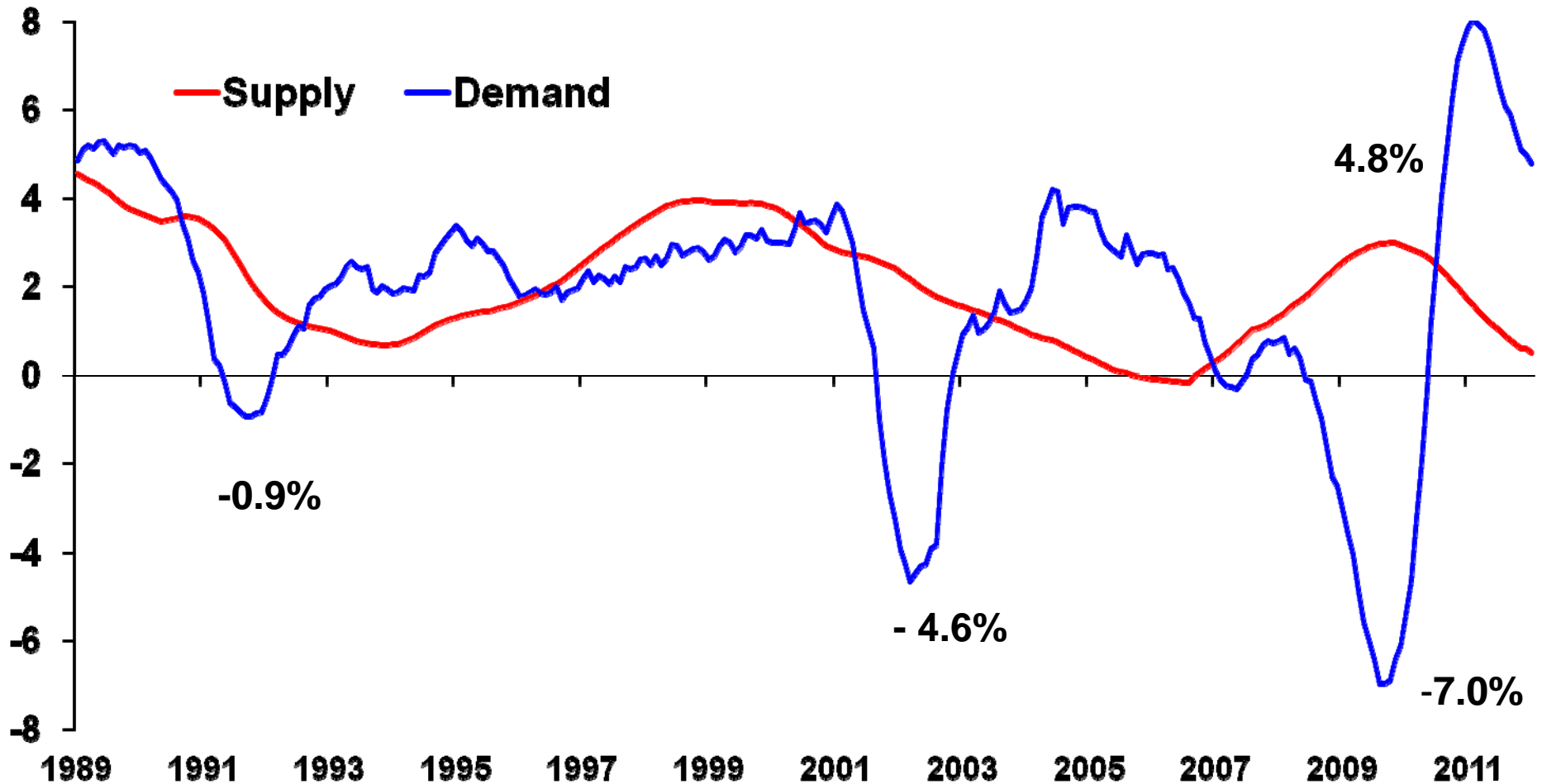
Total United States & Chain Scales

February YTD 2012 - PRELIMINARY

Chain Scale	Occupancy (% chg)	ADR (% chg)	RevPAR (%chg)
Luxury	5.0%	3.2%	8.4%
Upper Upscale	3.5%	3.3%	6.9%
Upscale	4.0%	4.1%	8.3%
Upper Midscale	4.8%	3.3%	8.3%
Midscale	3.1%	0.8%	4.1%
Economy	1.9%	3.7 %	5.6%
Total United States	3.8%	3.9%	7.9%

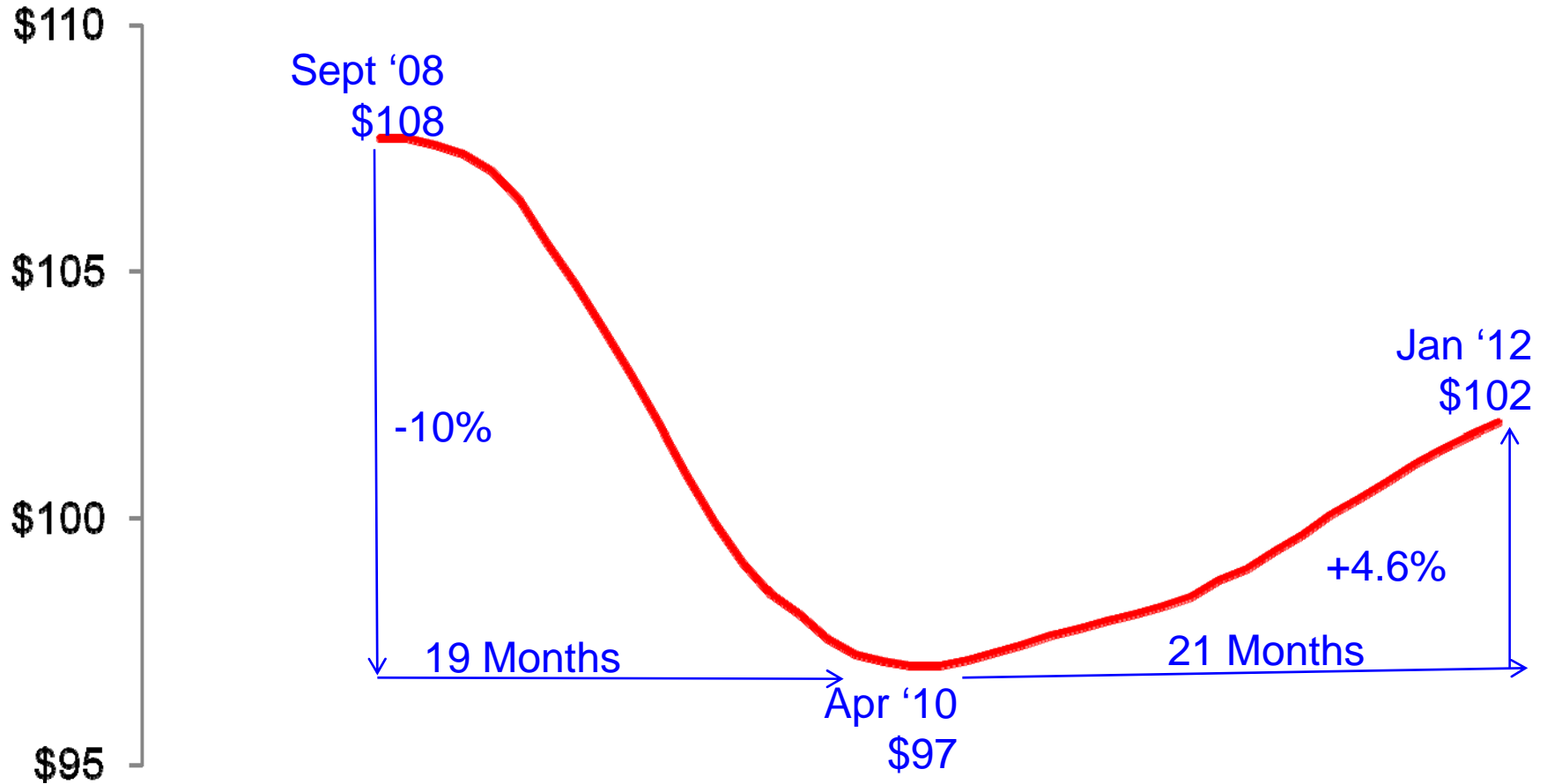


Demand Growth Peaked . . . Supply growth hitting bottom . . .



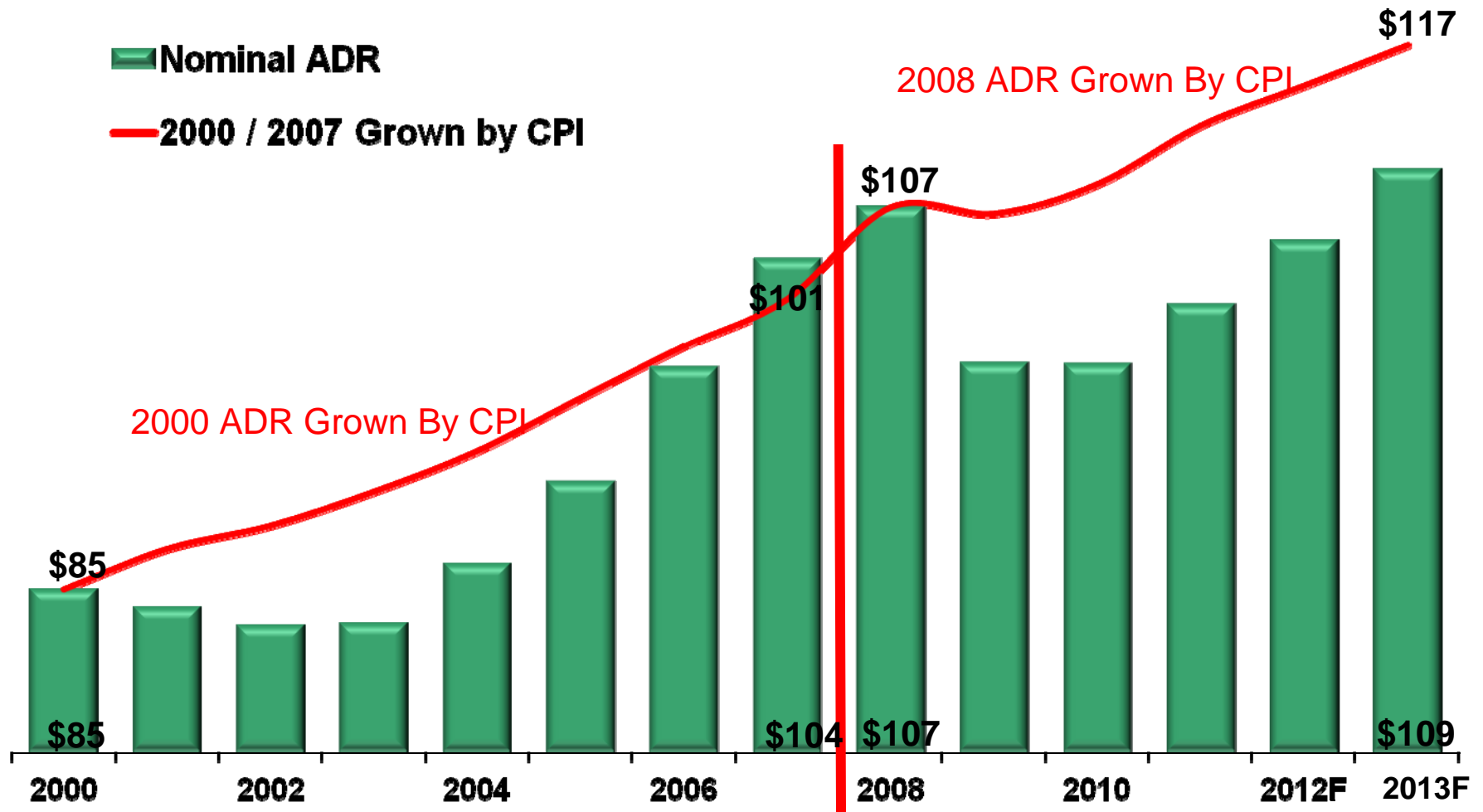
Total US, Supply & Demand % Change, 12 MMA 1989 – January 2012

ADR Discounting at Twice The Speed of ADR Increases



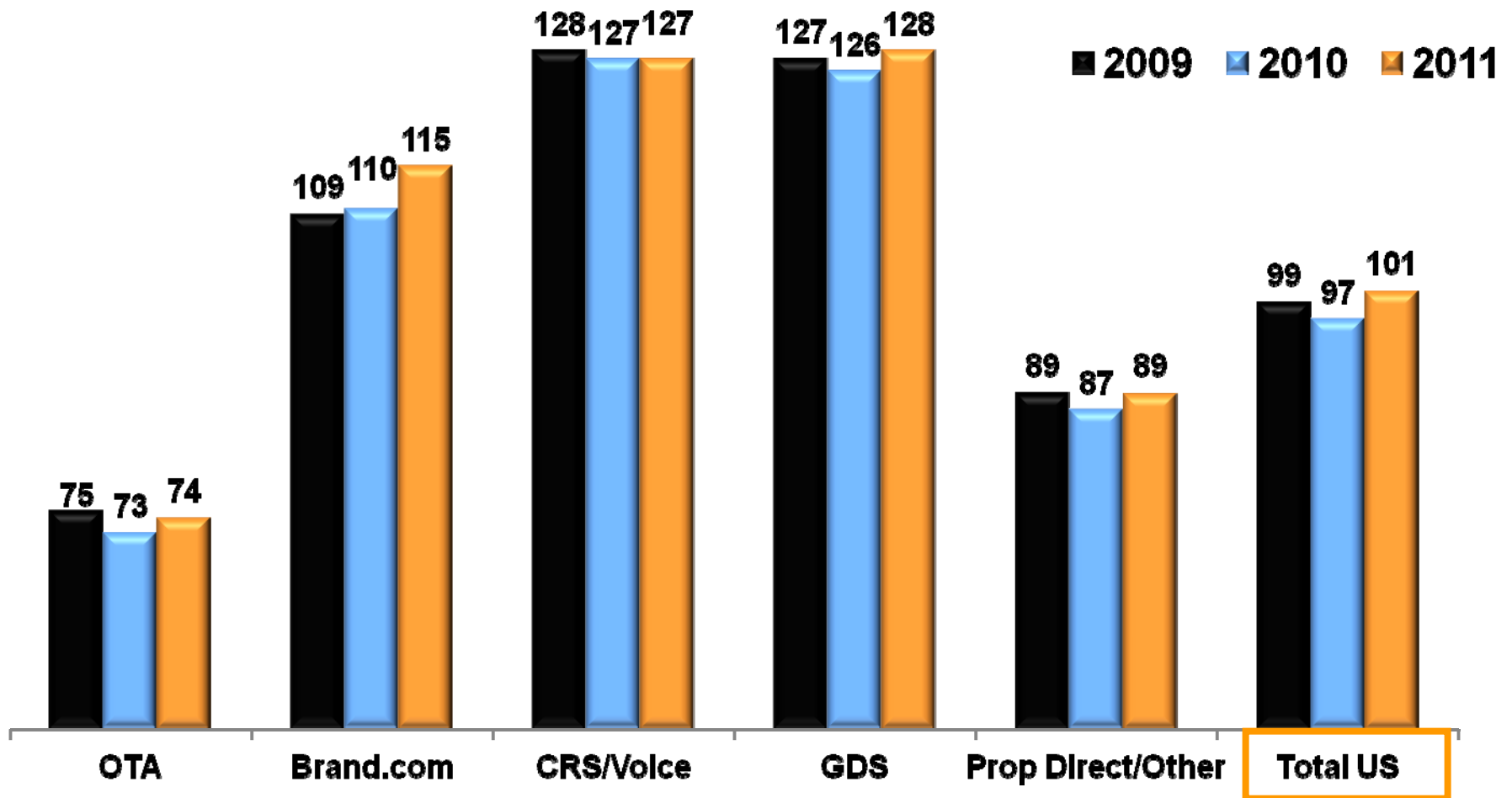
Total US, ADR \$, 12 MMA 2008 - 2012

Inflation Adjusted ADRs Well Out Of Reach



Total US, ADR \$ and Inflation Adjusted ADR \$, 2000 – 2013F
 2000 – 2010 CPI from bls.gov, 2011 – 2013 CPI from Blue Chip Economic Indicators

Wide ADR Variance Between OTA and GDS Channel



ADR \$, by channel, June YTD 2009 - 2011



Chain Scales



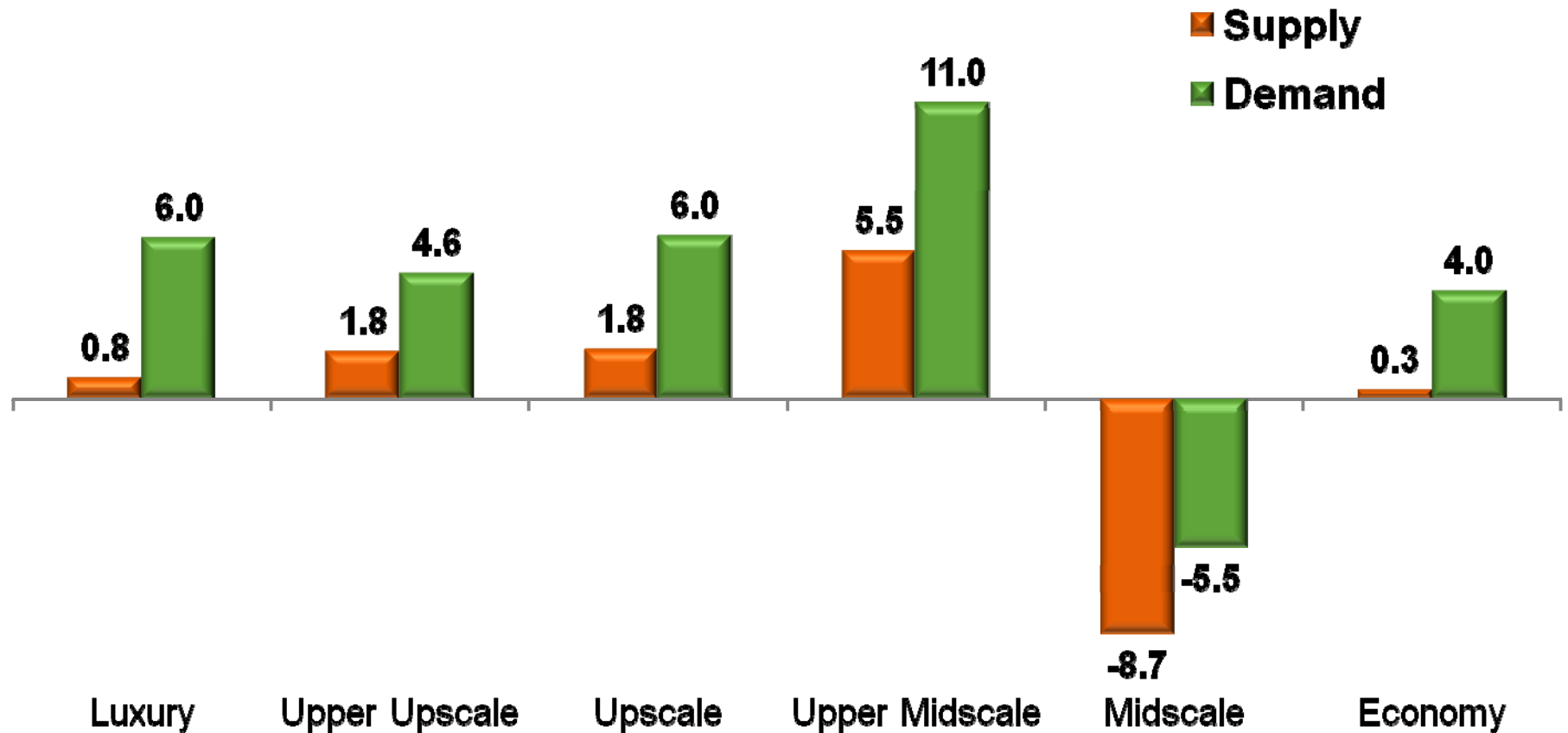
STR Chain Scales

Selected chains from each segment

- Luxury – W Hotel, Four Seasons, Ritz Carlton, JW Marriott
- Upper Upscale – Sheraton, Hyatt, Hilton, Marriott,
- Upscale – Four Points, Courtyard, Hilton Garden Inn
- Upper Midscale – Hampton Inn, Holiday Inn, Fairfield Inn, Comfort Inn
- Midscale – La Quinta Inns & Suites, Quality Inn, Wingate
- Economy – Days Inn, Super 8, Econolodge, Red Roof

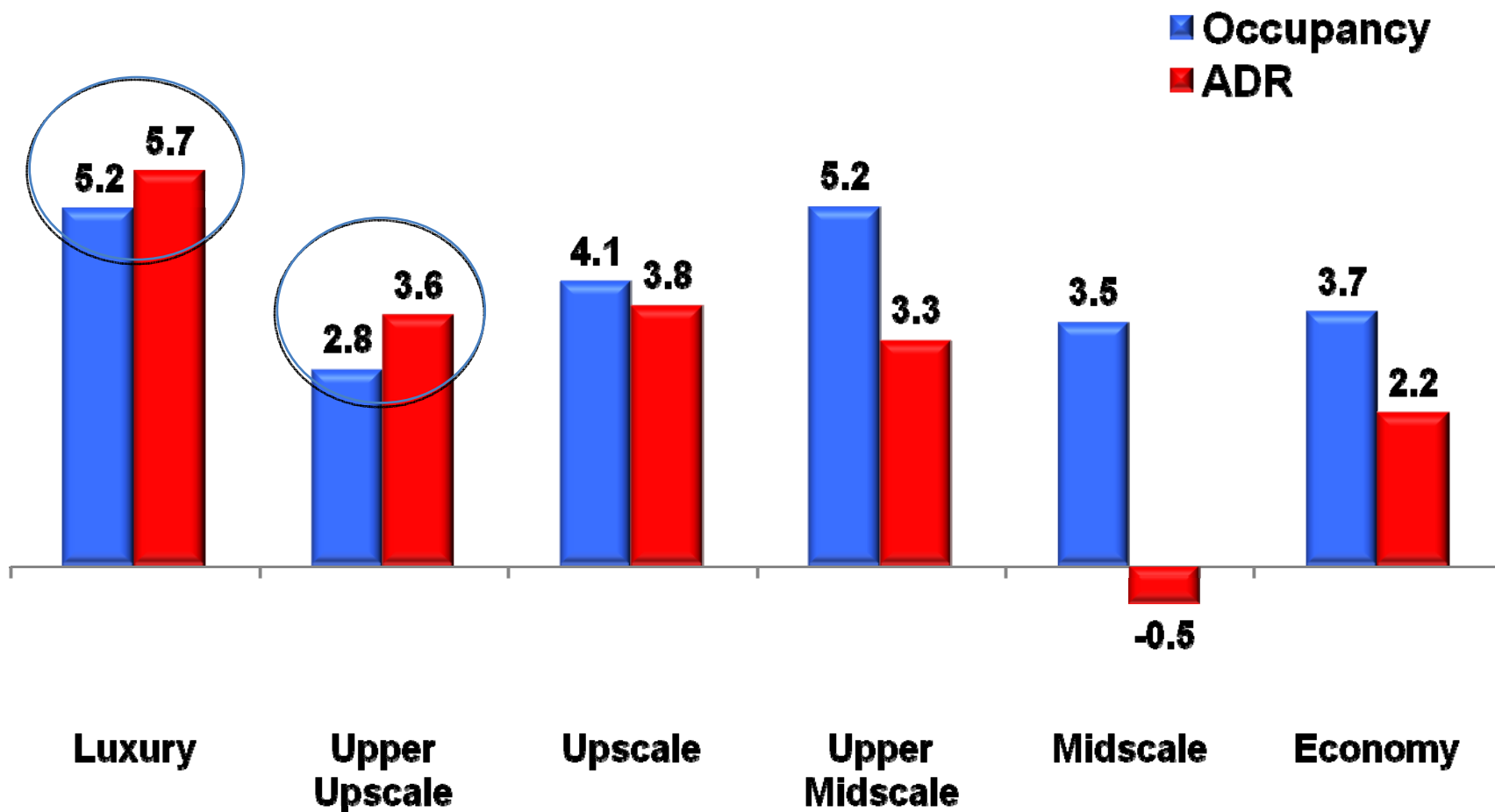


Strong Demand Growth, Supply Not An Issue



Supply / Demand % Change, by Scale, 2011
Midscale Supply Change Caused by Best Western Re-classification

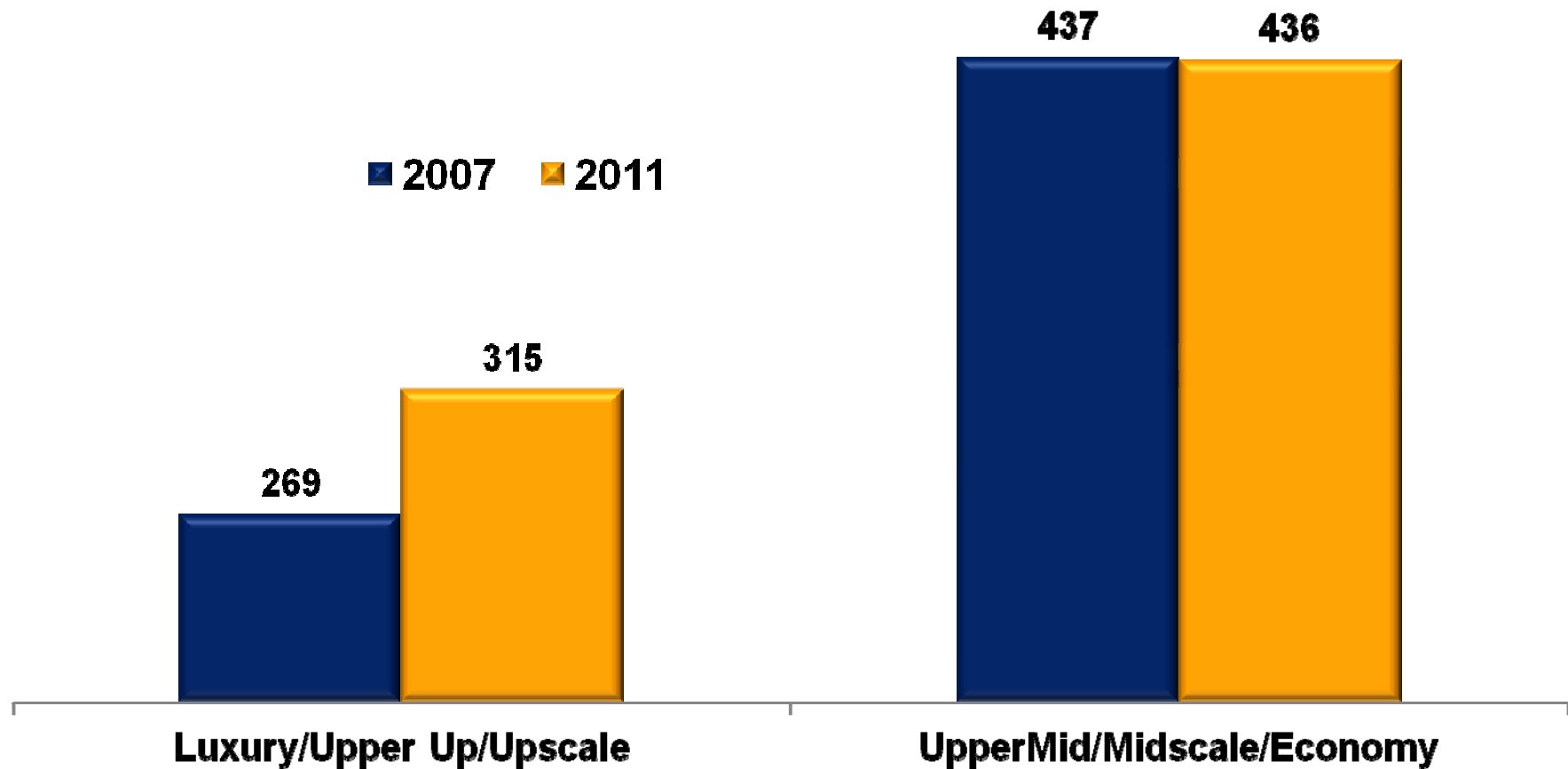
Early Recovery: OCC % > ADR %



OCC / ADR % Change, by Scale, 2011



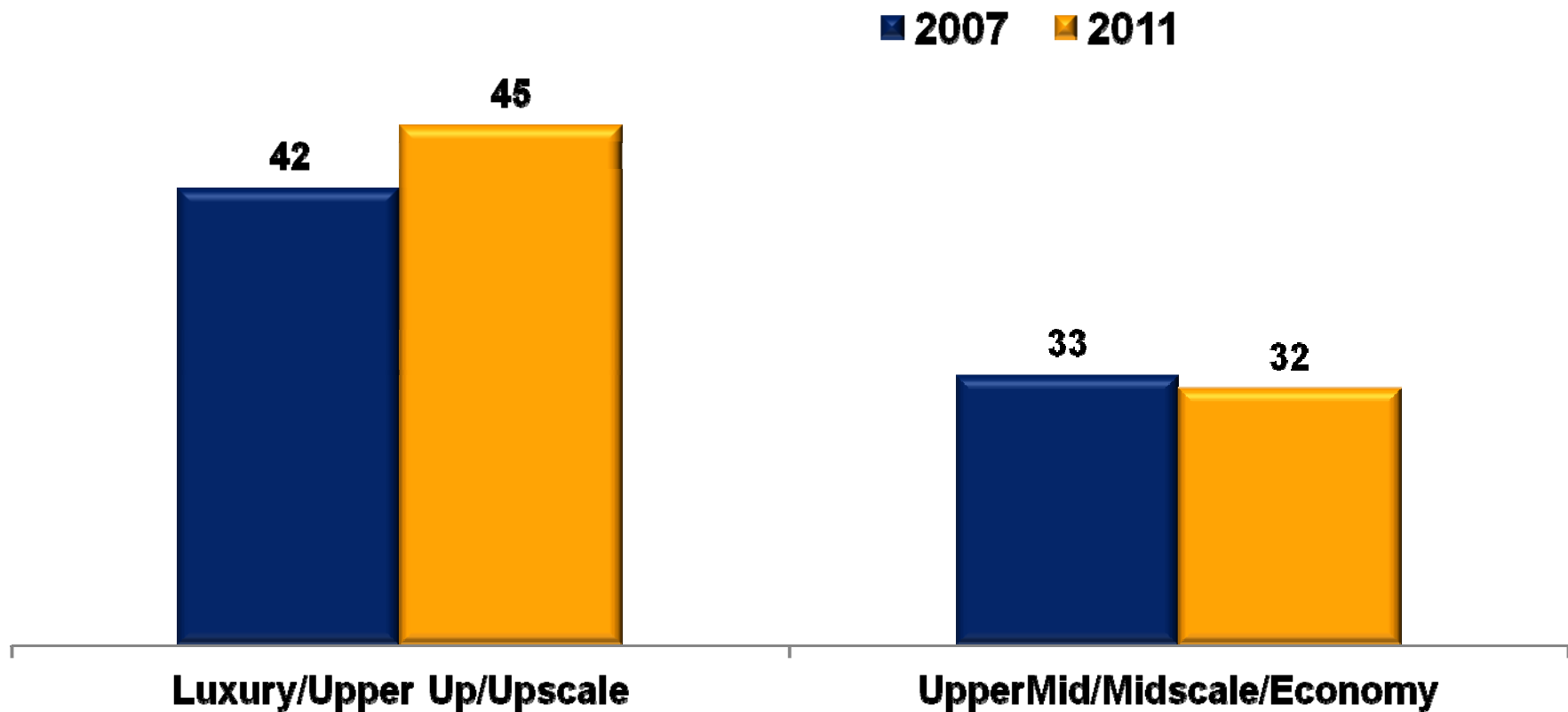
Demand Recovery Strongest At Upper End



Total Room Demand in Millions, by Combined Scales, 2007 & 2011



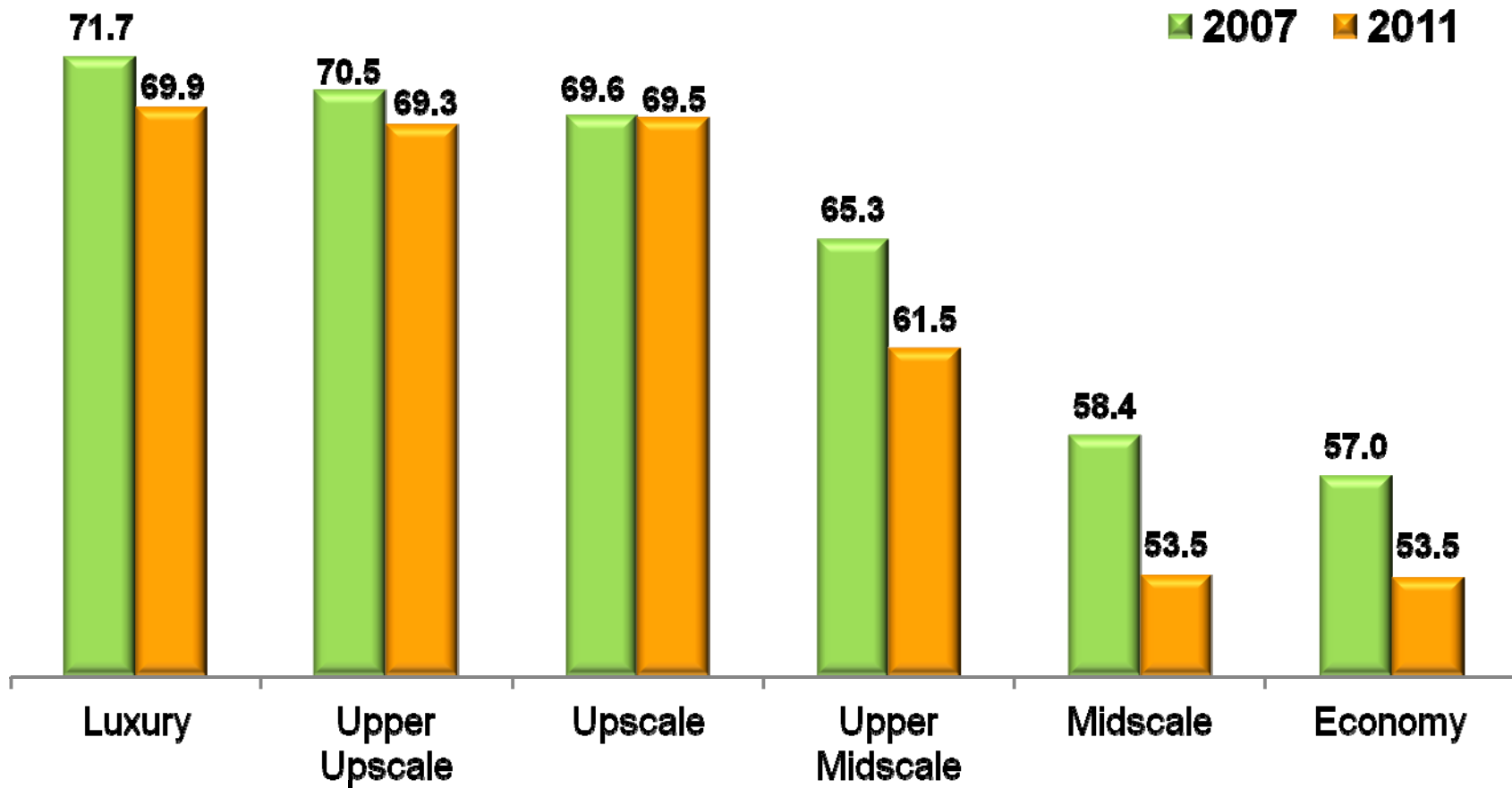
No Surprise Here: Room Revenue Grows At Upper End As Well



Total Room Revenue in Billions \$, by Combined Scales, 2007 / 2011



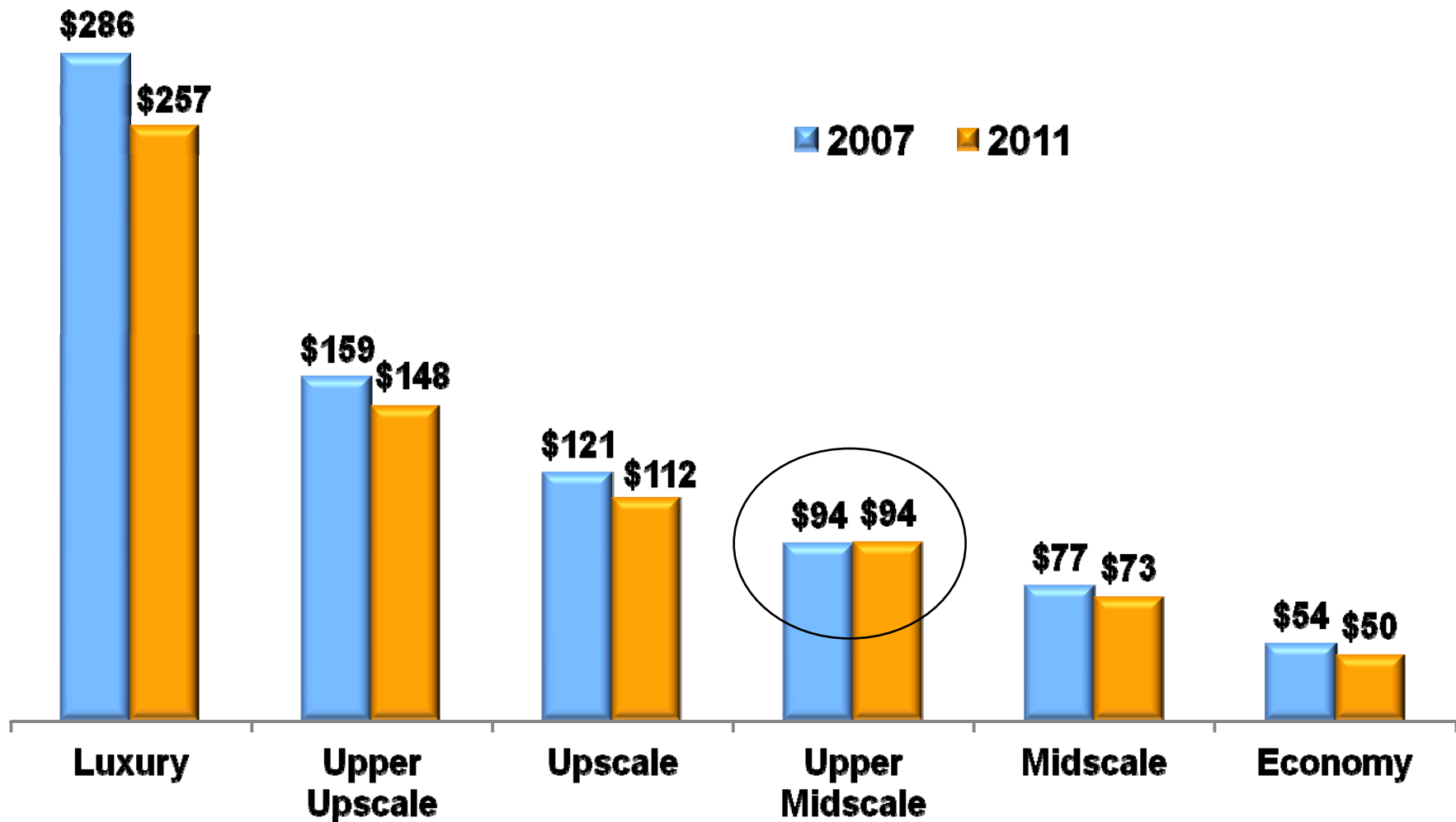
Upper End Sells 7 out 10 Rooms Every Night



Absolute OCC %, by Scale, 2007 & 2011



ADR Growth Is Strong – But Not Strong Enough (...yet)



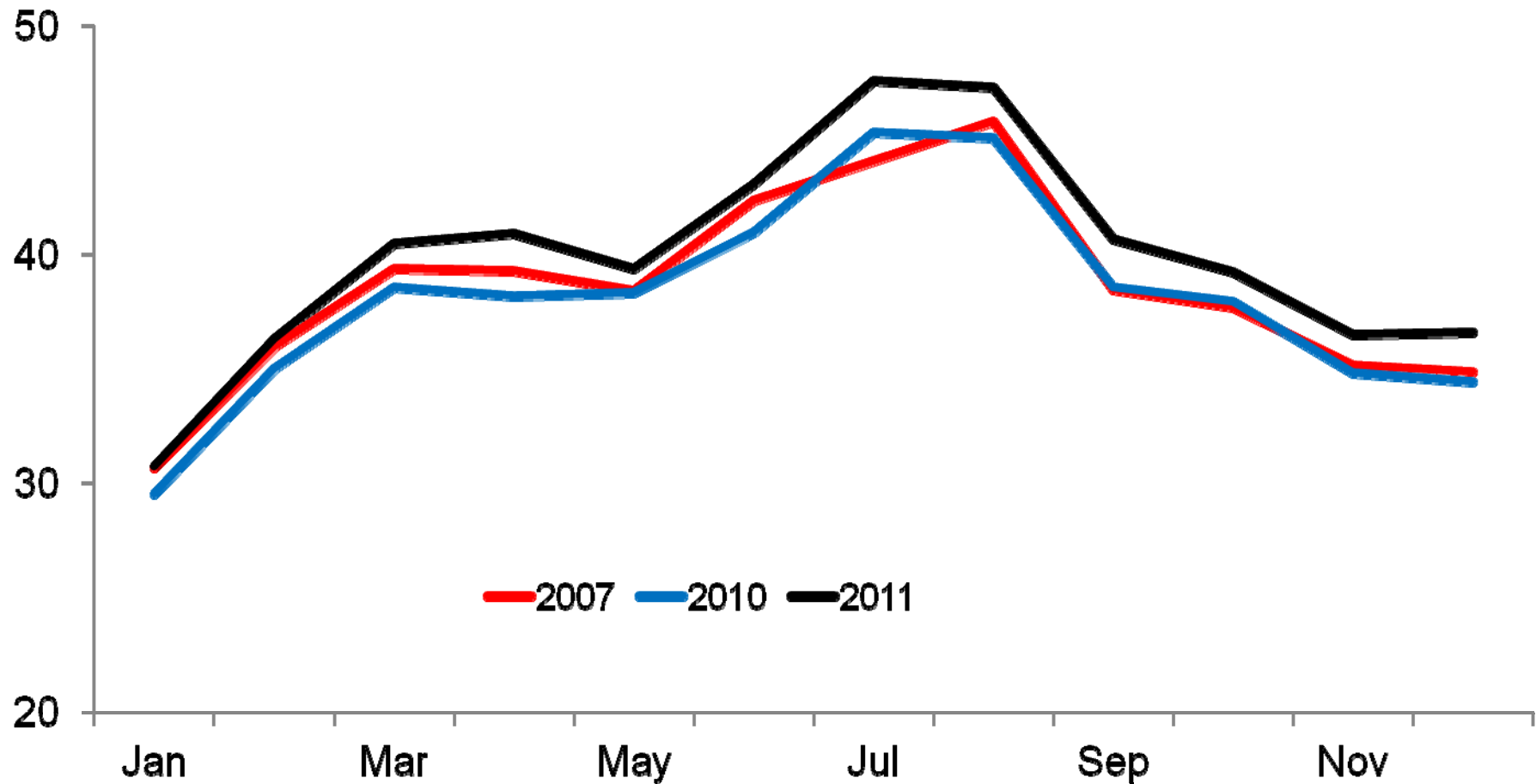
*Absolute ADR \$, by Scale, 2007 / 2011



Segmentation



Transient Occupancy is Healthy

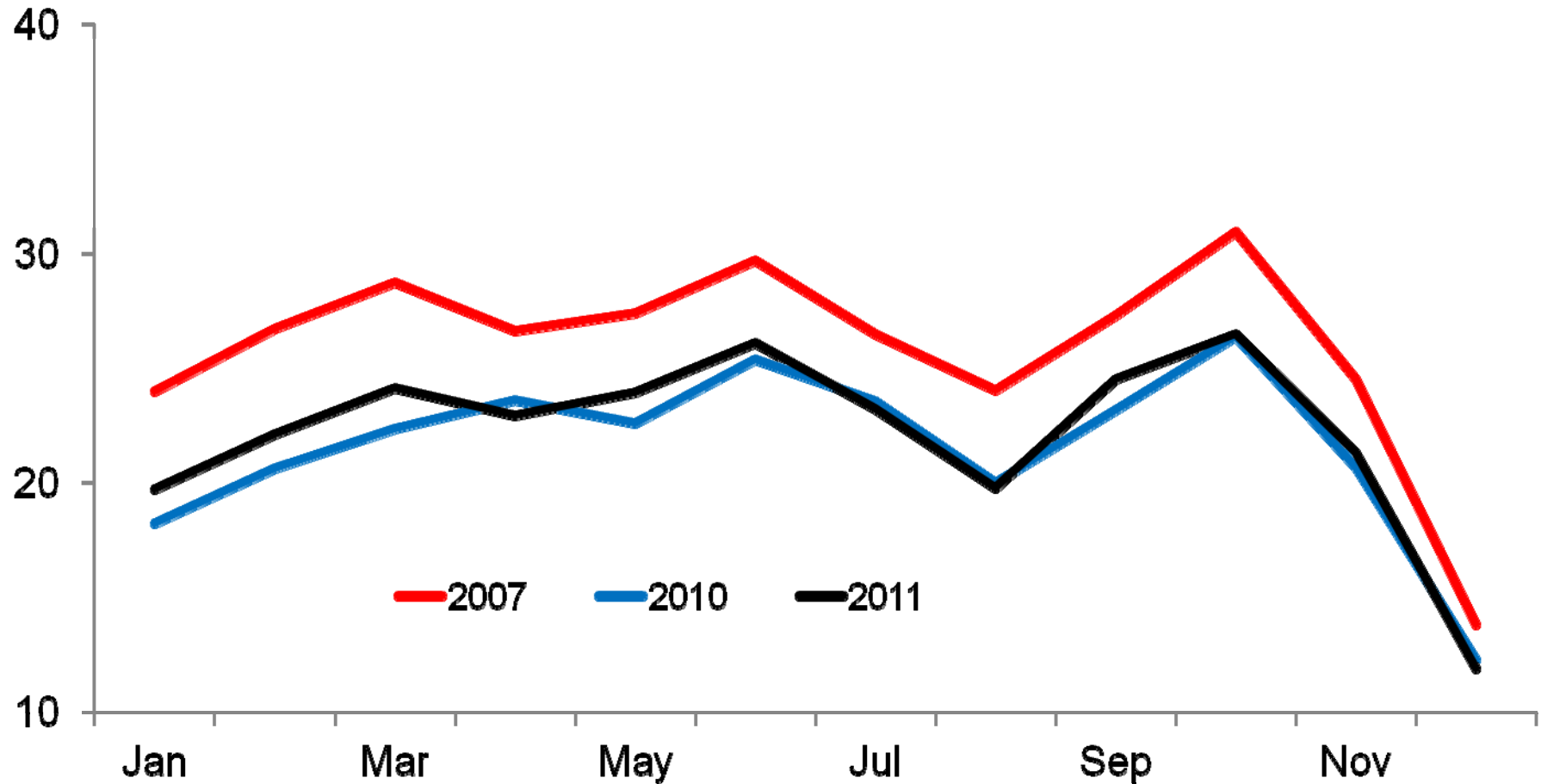


Upper Tier Hotels – 2011 data through December

Upper Tier = Luxury, Upper Upscale Chains and Upper Tier Independents



Group Occupancy Below 2007 Levels

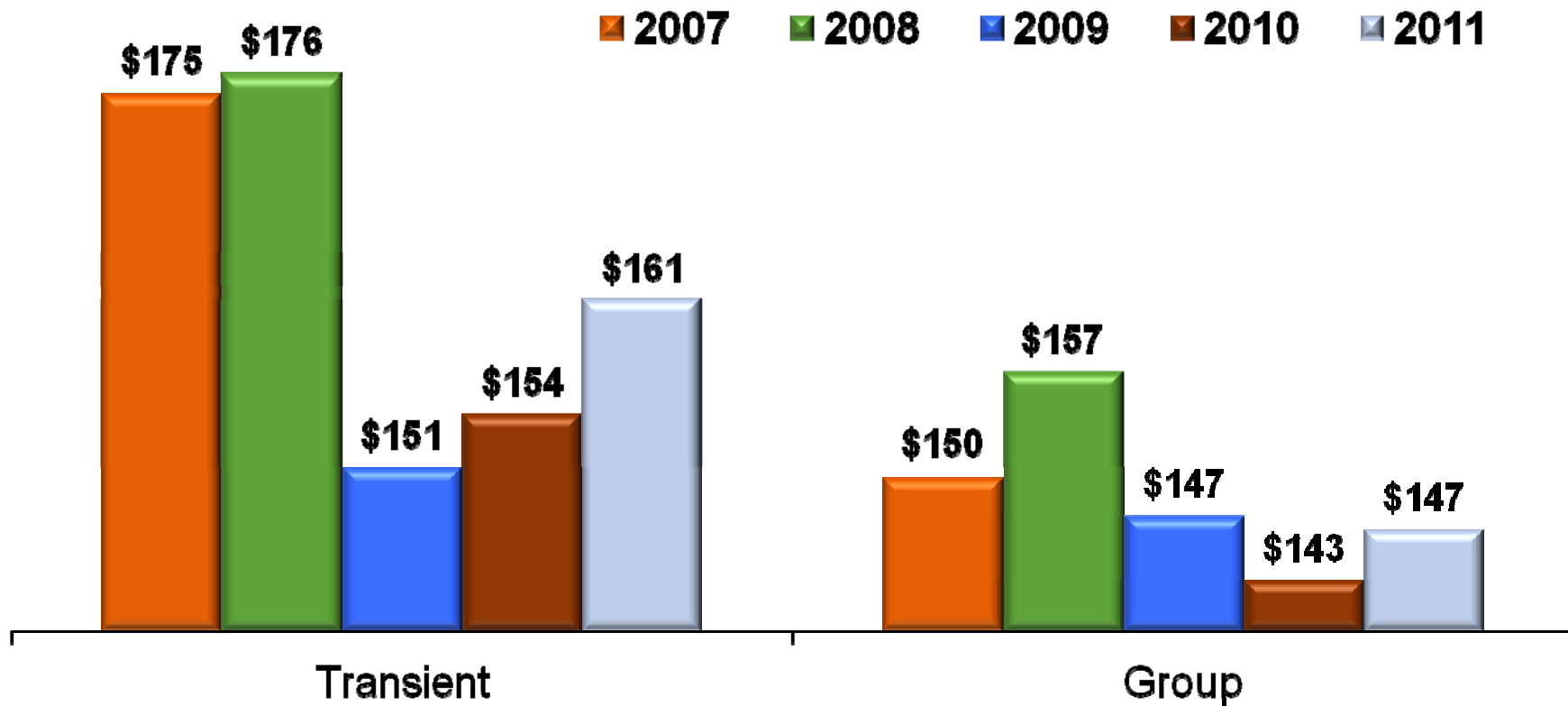


Upper Tier Hotels – 2011 data through December

Upper Tier = Luxury, Upper Upscale Chains and Upper Tier Independents



Transient ADR Growth (Hopefully) Aids Group ADR in '12



Transient vs Group ADR\$, 2007 - 2011

Data is for upper tier hotels only (LUX & UU chains, & Upper Tier independents)

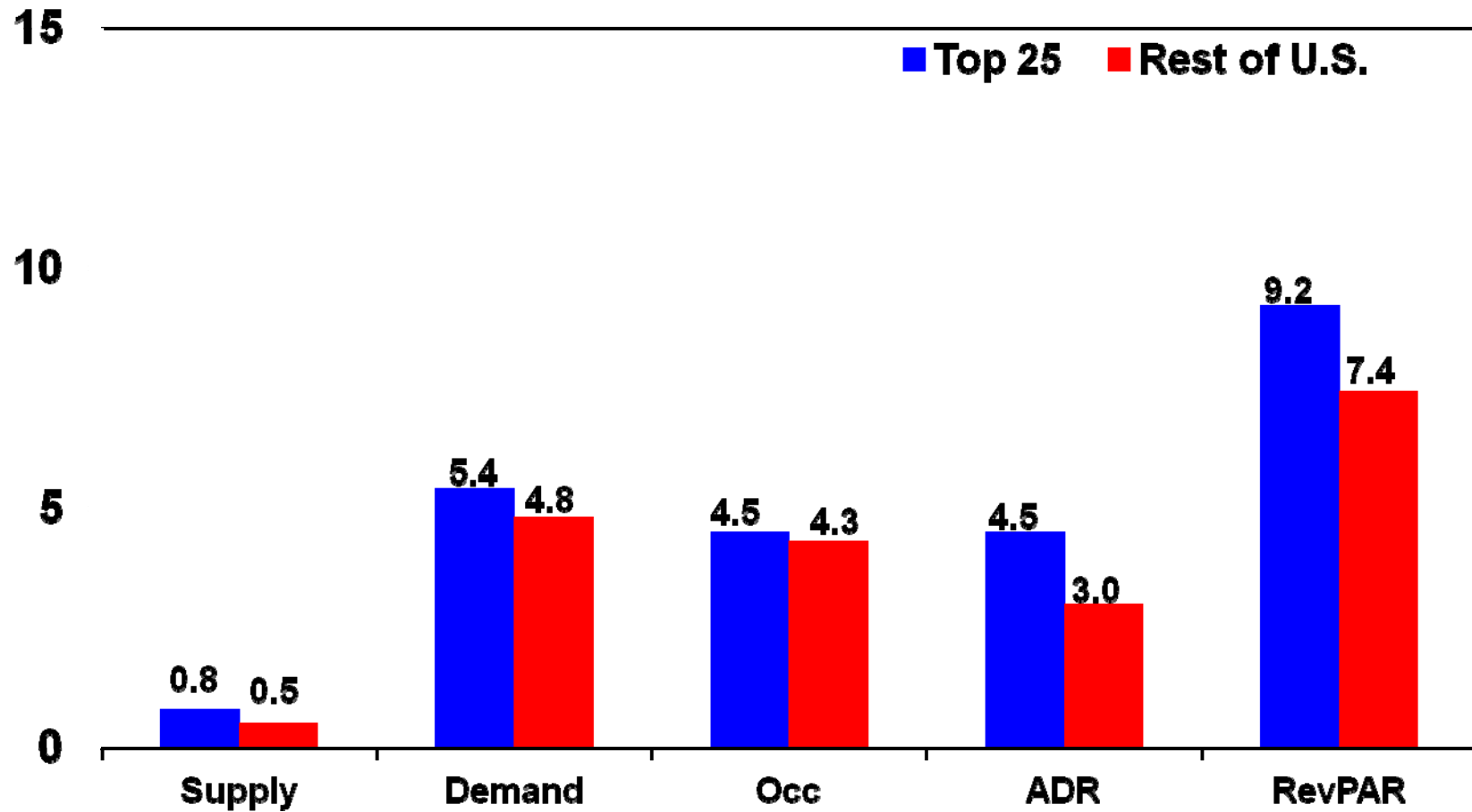


Top U.S. Markets

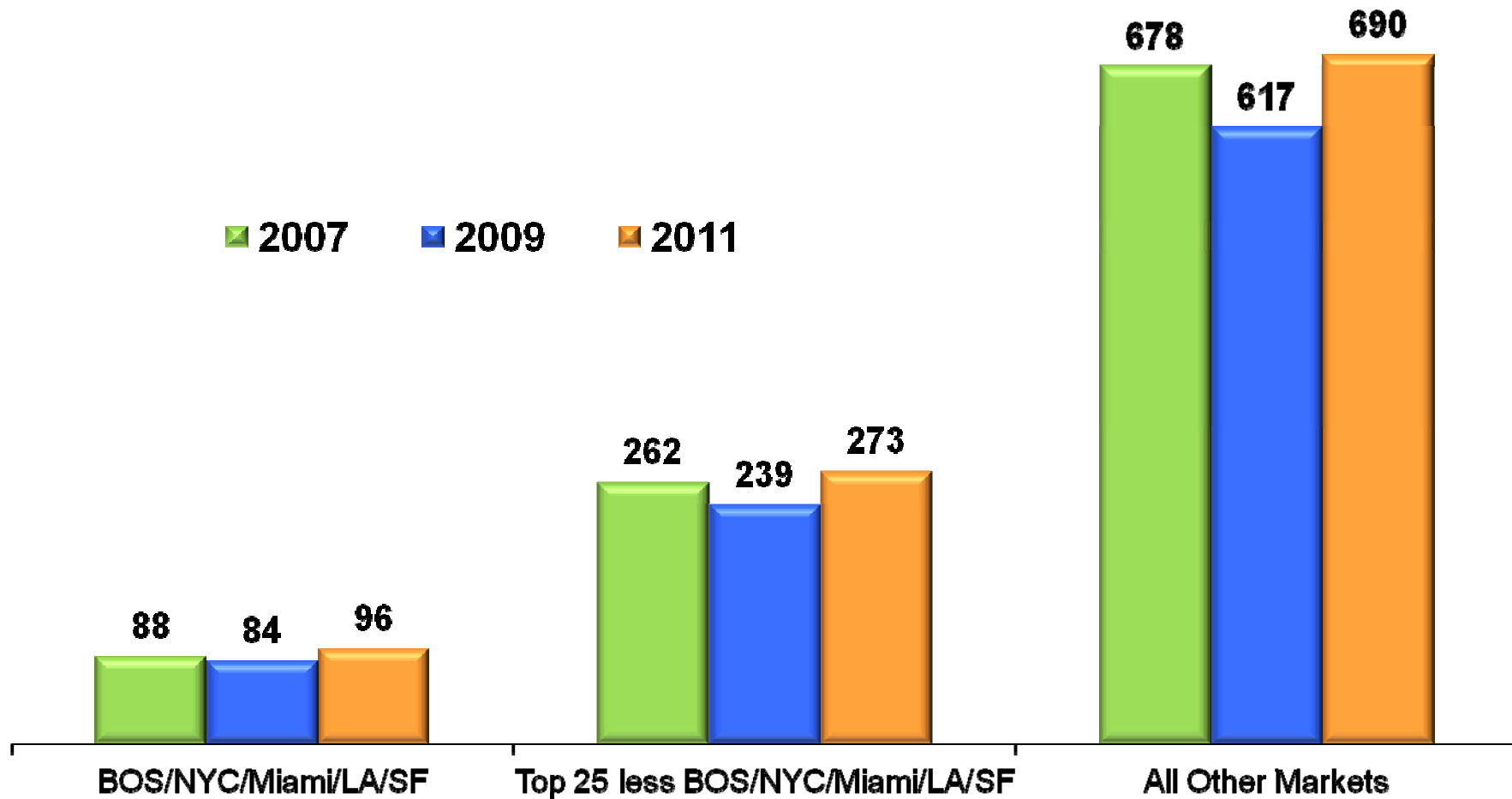


Top 25 Markets versus rest of U.S.

Key Performance Indicators Percent Change
Full Year 2011



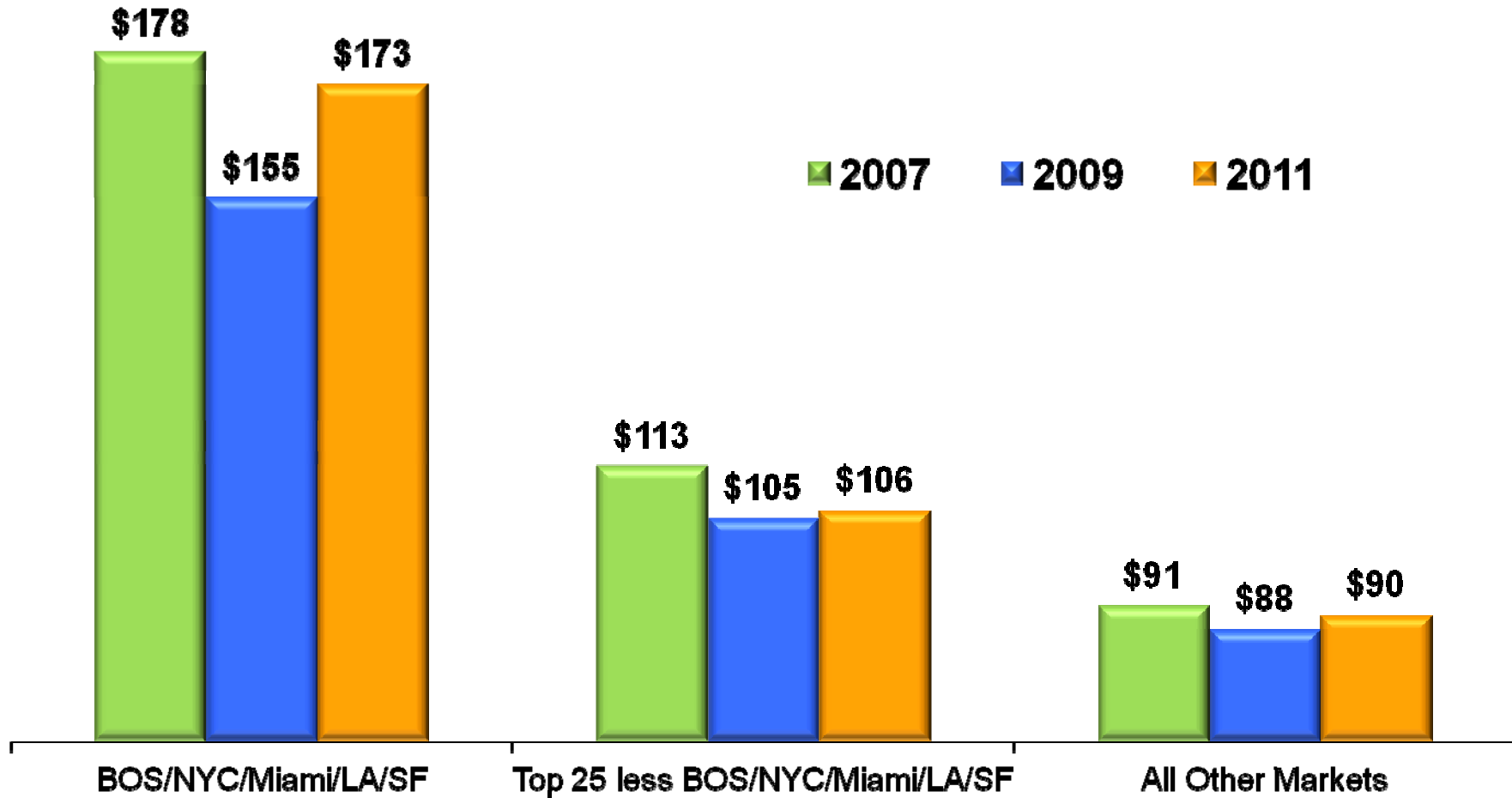
2011 Room Demand (in millions) Exceeds 2007 In All Areas



Select Geographies; Room Demand in Millions; 12 MMA; 2007, 2009, 2011



2007 ADRs Still Elusive



Select Geographies; ADR \$; 2007, 2009, 2011

2012 / 2013 Forecast



U.S. Economic Outlook

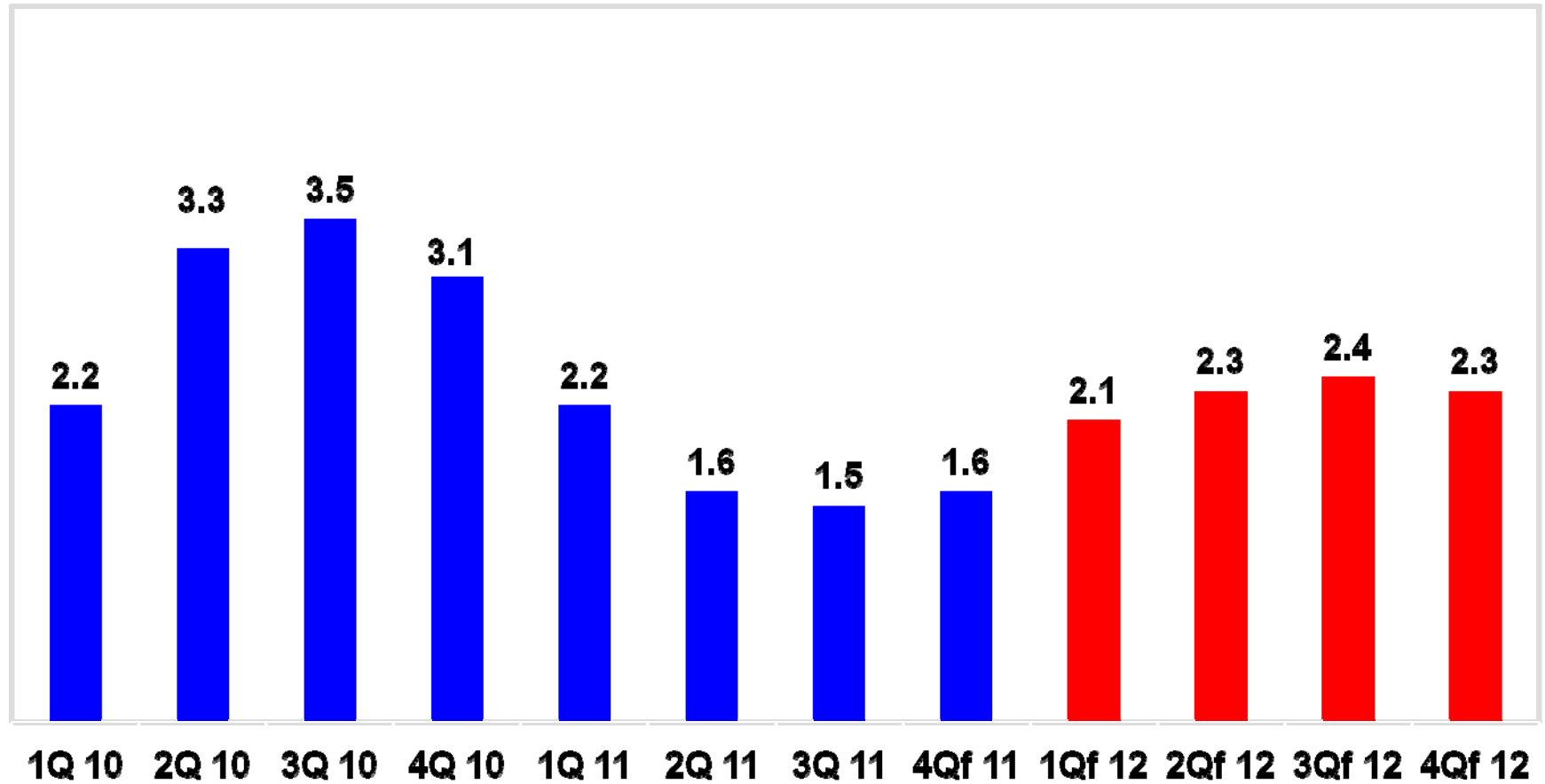
Blue Chip Economic Indicators – March 2012

	<u>2011</u>	<u>2012F</u>	<u>2013F</u>
Real GDP	+1.7%	+2.3%	+2.6%
CPI	+3.2%	+2.2 %	+2.2%
Corporate Profits	+8.1%	+5.8%	+5.5 %
Disp Personal Income	+1.3 %	+1.5%	+2.0%
Unemployment Rate	9.0%	8.2%	7.8 %



Real GDP Growth / Forecast

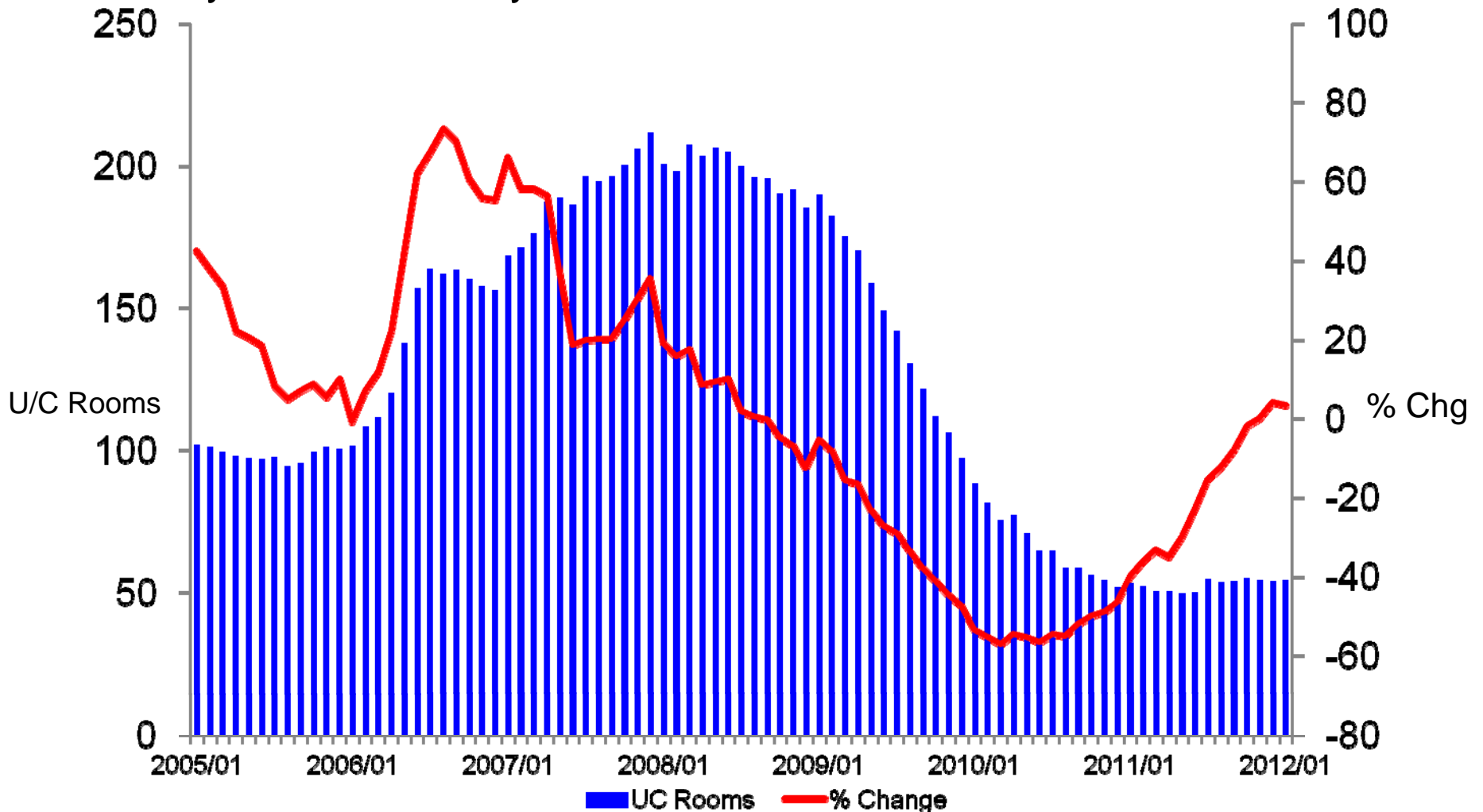
Quarterly Percent Change vs. Same Quarter Prior Year
2010 – 2012F



Source: Blue Chip Economic Indicators – 10 March 2012

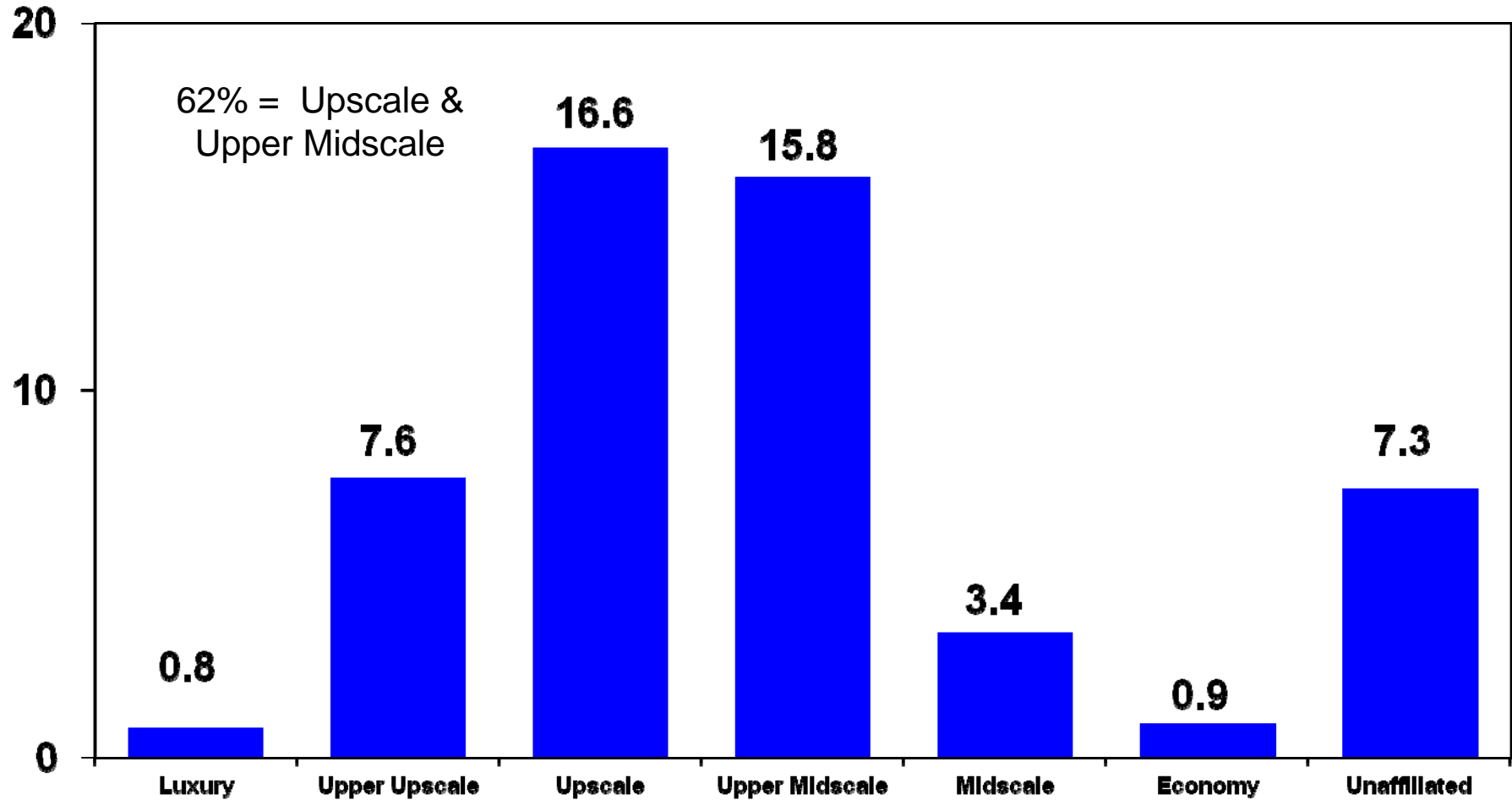
Total United States

Monthly Hotel Rooms Under Construction and Percent Change
January 2005 – January 2012



Total United States

Rooms Under Construction by Scale – Thousands
January 2012

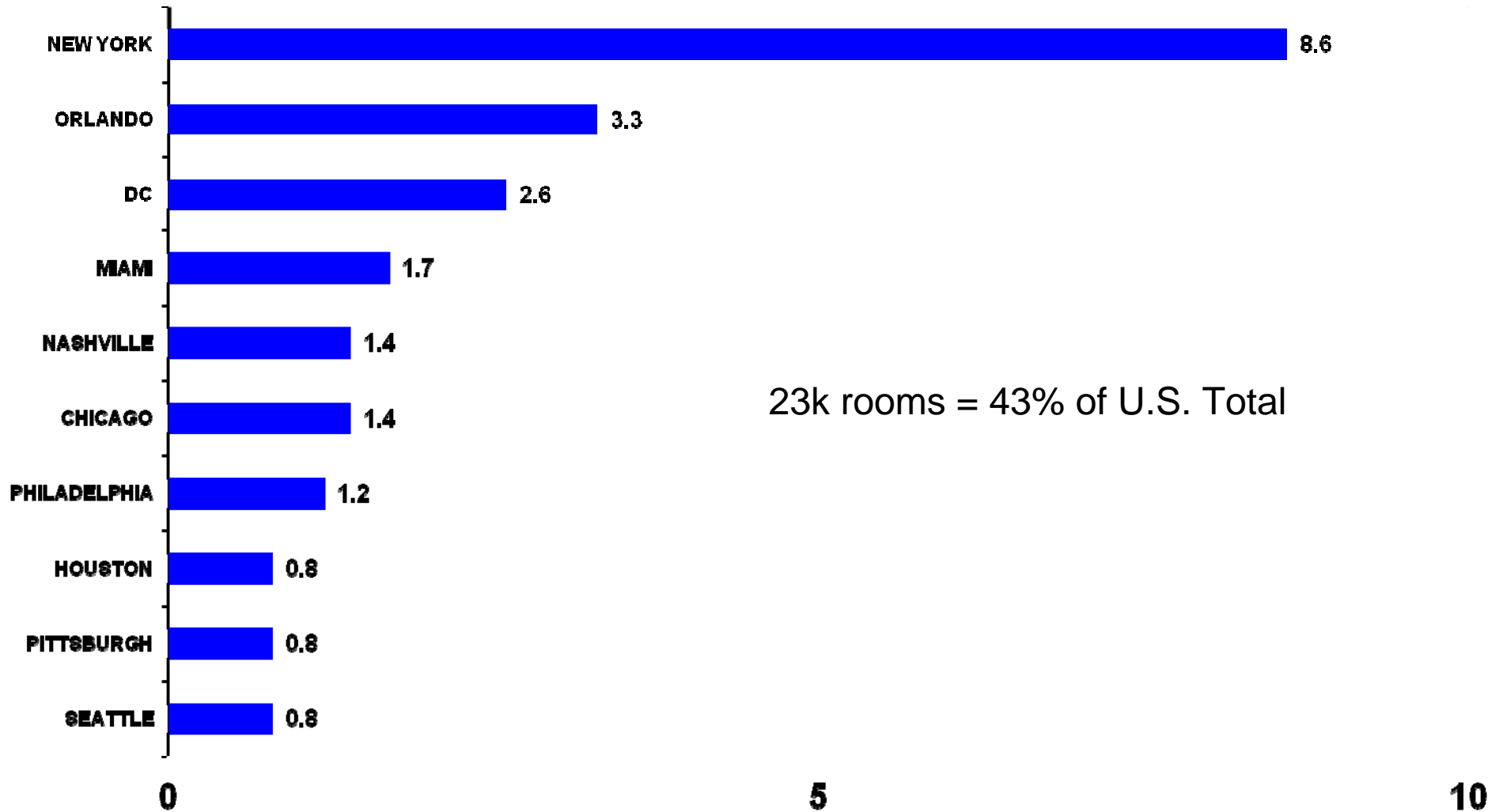


Source: STR / Dodge Construction Pipeline



Top 10 MSAs

Room Construction January 2012 - in Thousands



Total United States

Chain Scale Key Performance Indicator Outlook 2012F by Chain Scale

Chain Scale	Occupancy (% chg)	ADR (% chg)	RevPAR (%chg)
Luxury	2.7%	4.7%	7.4%
Upper Upscale	0.1%	3.5%	3.6%
Upscale	2.0%	4.5%	6.6%
Upper Midscale	-0.3%	3.7%	3.4%
Midscale	1.0%	0.8%	1.8%
Economy	0.7%	2.4%	3.1%
Independent	-0.3%	3.4%	3.1%
Total United States	0.5%	3.8%	4.3%

2012 Year End RevPAR Forecast

(as of 3rd QTR 2011 forecast)

0% to 5%	5% to 10%
Nashville	St Louis
Los Angeles-Long Beach	Miami-Hialeah
Philadelphia	Detroit
Anaheim-Santa Ana	Boston
Orlando	Minneapolis-St Paul
Washington DC	New Orleans
Atlanta	San Diego
Norfolk-Virginia Beach	Oahu Island
Tampa-St Petersburg	
Seattle	
Phoenix	
Houston	
Dallas	
San Francisco-San Mateo	
Chicago	
New York	
Denver	



Takeaways

- Value is King
- Slower economy – 2H 2012 improvement?
- Low supply growth - most markets
- Demand growth, but slower
- Pricing traction sustained?
- Climb out continues

