
Worldwide cutsheet printer and maintenance pack withdrawal from marketing

Overview

Effective on the dates in the table below, Ricoh Production Print Solutions (RPPS) is withdrawing the following products and associated Maintenance Packs in all countries where these products are presently available

| Machine Type/Model | Description |
|---------------------------|-------------------------------|
| 2492-001 | InfoPrint 2492 Perfect Binder |
| 2494-001 | InfoPrint 2494 Ring Binder |
| 2707-001 | 2707-001 InfoPrint 2190 |
| 2707-002 | 2707-002 InfoPrint 2210 |
| 2707-003 | 2707-003 InfoPrint 2235 |
| 2708-P01 | 2708-P01 InfoPrint Pro 907 |
| 2708-P02 | 2708-P02 InfoPrint Pro 1107 |
| 2708-P03 | 2708-P03 InfoPrint Pro 1357 |
| 2708-M01 | 2708-M01 InfoPrint Pro 907EX |
| 2708-M02 | 2708-M02 InfoPrint Pro 1107EX |
| 2708-M03 | 2708-M03 InfoPrint Pro 1357EX |
| 2709-P01 | 2709-P01 InfoPrint Pro C900 |
| 2709-M01 | 2709-M01 InfoPrint Pro C900s |
| C901 | Pro C901Color Printer |
| C901S | Pro C901S Color Printer |
| 2496-001 | Plockmatic BookletMaker |

Orders will be accepted on or before the withdrawal date or until no inventory is available.

All initial order and MES (field-installable) features and all RPQs are being withdrawn for all of the printers listed above.

Due to these Withdrawals from Marketing, the trial program in place for cutsheet products, through InfoPrint Sales or a Solutions Partner, will end September 30, 2011 in the United States and Canada.

Supplies are not affected by this Announcement. .

The following table summarizes the last order dates for hardware and Maintenance Packs. All Cutsheet hardware products and Maintenance Packs are being withdrawn on these dates. . Certain countries may establish an earlier last order date for hardware and Maintenance Packs.

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| Description | Last Order Date |
|--|-------------------|
| Last Order Date for all Cutsheet hardware | December 30, 2011 |
| Last Order Date for all Cutsheet Maintenance Packs (1) | November 30, 2011 |
| United States only: Last Order Date for all Cutsheet Maintenance Packs | December 30, 2011 |

(1) Except Maintenance Packs in the United States

The following table summarizes the last dates that RPPS (InfoPrint) Solutions Partners can return products.

| Description | Effective Date |
|--|-------------------|
| Last Return date for all Cutsheet hardware products and Maintenance Packs (for Solutions Partners) | September 2, 2011 |

Announce date

Planned Announce Date: August 2, 2011

Announcement Countries

This Announcement applies to the countries indicated in the table below.

| Country/region | Announcement |
|----------------------|--------------|
| North America | |
| Canada | Yes |
| United States | Yes |
| | |
| EMEA | |
| Austria | Yes |
| Belgium | Yes |
| Denmark | Yes |
| Finland | Yes |
| France | Yes |
| Germany | Yes |
| Greece | Yes |
| Israel | Yes |
| Italy | Yes |

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| Country/region | Announcement |
|-----------------------|---------------------|
| Netherlands | Yes |
| Norway | Yes |
| Russia | Yes |
| South Africa | Yes |
| Spain | Yes |
| Sweden | Yes |
| Switzerland | Yes |
| Turkey | Yes |
| UK | Yes |
| | |
| AP | |
| Australia | Yes |
| Hong Kong | Yes |
| India | Yes |
| Korea | Yes |
| Malaysia | Yes |
| PRC | Yes |
| Singapore | Yes |
| Taiwan | Yes |
| | |
| Japan | No |
| | |
| Latin America | |
| Argentina | Yes |
| Brazil | Yes |
| Chile | Yes |
| Colombia | Yes |
| Mexico | Yes |
| Peru | Yes |
| Venezuela | Yes |

Orders for withdrawn products

Current scheduled orders will be honored.

Orders will be accepted on or before the withdrawal date or until no inventory is available.

Orders received on or after the Withdrawal dates will not be accepted.

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Last return date for Solutions Partners

The last day for hardware printer and Maintenance Packs returns for Solutions Partners is September 2, 2011.

Item Numbers

The following Xcel files contain the item numbers being withdrawn. The files contain both the Maintenance Pack and printer hardware items.



AP Cutsheet Printer
items.xlsx



Canada Cutsheet
Distributor Printer an



Canada Cutsheet
Printer and Maintenanc



EMEA Cutsheet
Printer items and Mai



US Cutsheet Printers
and Maintenance Pac

Marketing channels

- InfoPrint Sales Specialists
- InfoPrint Solutions Partners - All

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