

GoToManage for iPad Remote Support Made Easy®

Key benefits

- Provide remote support any-time, anywhere from your iPad – Go mobile!
- Never be chained to your desk again – Resolve issues even when you're not in the office.
- Always be ready to deliver support whenever your customers and their servers need assistance.

Go Mobile with Citrix® GoToManage® for iPad. Deliver remote technical support directly from your iPad with this free, easy-to-use app. GoToManage for iPad gives you the freedom to provide remote support from anywhere, at any time. Instantly connect to computers and solve clients' technical issues or access unattended servers and workstations.

Support your customers 24/7 when and where they need help

Create a free account and provide live end-user support from your iPad forever! Or simply log in with your current GoToManage Remote Support or GoToAssist Express® account and use the premium remote-support features.

How to get started

- Download the GoToManage app from the App Store and install on your iPad.
- Log in with your existing GoToManage Remote Support or GoToAssist Express credentials, or click on "Create a Free Account" to set up your account, then log in.
- After login, tap on iPad screen to create a support session when instructed. Tell your user to go to www.fastsupport.com and enter the 9-digit session ID or send them an invitation to connect via email. Once your user accepts the connection, you can begin to provide remote support.

This is a perfect app for busy IT professionals and any person who needs to provide technical support. GoToManage for iPad gives you and your team the freedom to provide instant support whenever needed, no matter where you are.

GoToManage for iPad works seamlessly with existing firewalls – no need for special configurations.

www.gotomanage.com

Free account features

- Unlimited live remote support to Macs and PCs from an iPad
- Intuitive touch and gesture controls
- 300% zoom and pan to see details and operate with precision
- Full keyboard functionality (including special keys Alt, Ctrl and Tab)
- Preview text mode for fast typing
- Security: 128-bit AES encryption, dual passwords and end-to-end user authentication
- Works seamlessly with existing firewalls – no need for special configurations.
- Inactivity timeout that you can configure
- Adjust performance for better speed or appearance
- Connects over 3G and Wi-Fi
- Free 24/7 support

Additional features for GoToManage and GoToAssist Express subscribers

- Deliver support to unattended servers and workstations
- Team-based management and access to unattended machines
- Centralized user and account management
- In-session chat
- In-session notes
- Session reporting



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About Citrix Online
Citrix Online solutions enable people to work from anywhere. Our products include GoToAssist® for remote support, GoToManage® for IT management, GoToMeeting® for online meetings, GoToMyPC® for remote access, GoToTraining® for interactive online training and GoToWebinar® for larger web events.

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