

# GoToManage Monitoring IT Management Made Easy™

## Key benefits

- Detailed network and traffic monitoring.
- View health and performance trends for key systems and applications.
- Proactive notification when issues occur.
- Multiple site and client monitoring from one account.
- Use scripts to push changes to computers automatically.
- Real-time search to quickly locate computers, applications and configuration data.
- Dynamically generated dashboards to visualize trends.
- Easy-to-use and simple to deploy, requires no costly server infrastructure.
- Open API for easy integration.
- Can be purchased with full-featured GoToManage Remote Support.

Citrix® GoToManage® Monitoring is the one platform IT departments need to inventory, analyze and manage all devices (PC and Mac®), servers and networks within their IT environment locally or worldwide. Using secure SaaS-based access and infrastructure monitoring, GoToManage Monitoring makes managing everything IT that much easier.

It's simple to deploy, allows for auto-discovery of every device, delivers proactive alerts for critical servers and applications in real time, monitors performance, network usage and bandwidth consumption, tracks configuration changes and much more. GoToManage Monitoring when combined with integrated, easy-to-use, GoToManage Remote Support provides the optimal management solution for every IT department.

## Applications

- IT managers: GoToManage Monitoring offers the one platform needed to visualize and manage all devices and networks of an organization. GoToManage delivers detailed network and traffic monitoring, the capacity to discover and track all IT assets and multiple reporting formats to visualize key trends.
- IT directors and VPs: GoToManage Monitoring finally makes the invisible visible. Users can rapidly inventory networked assets and deployed software packages to ensure optimal efficiency and compliance with internal SLAs. Powerful visualization and analytics capabilities enable users to monitor key trends and predict capacity problems before they materialize.
- IT consultants and managed service providers (MSPs): IT professionals use GoToManage Monitoring to support multiple clients, monitoring their IT infrastructure — networks, computers, software and usage patterns. Users can easily complete audits for new clients and manage all of their clients through one master account. Detailed reporting and custom branding help build a managed services powerhouse.

## How GoToManage Monitoring works

There are two key components of the GoToManage Monitoring service – the GoToManage Crawler and the on-demand account that customers use to monitor and manage their IT environment.

• [www.gotomanage.com](http://www.gotomanage.com)

The innovative GoToManage Crawler is a small, efficient discovery agent that securely gathers IT information about the network. The Crawler runs continuously, tracking changes (e.g. server health and performance information and newly connected devices). The information discovered is then securely transferred to the GoToManage data center.

In their on-demand accounts, GoToManage users can search in real time all the qualitative info about the environment (e.g. computer names and installed software) and visualize that data in detailed reports. With GoToManage Monitoring, IT professionals keep their fingers on the pulse of their technology environment via fully customizable dashboards, which automatically present results and trends from templates. Users can create as many unique dashboard views as they like — including ones for server management, network management and security. In addition, users can take advantage of purpose-built applications for daily tasks like tracking inventory, monitoring server health, capturing and searching log data and managing alerts.

## Sign up today!

IT managers, consultants and MSPs needing a single effective platform for IT asset management and monitoring should contact us at:

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International: +1 805 617 7372  
[sales@gotomanage.com](mailto:sales@gotomanage.com)

## Features

**Server Health:** Monitor all device and application status.

**Inventory Management:** Automatically discover every device (Windows/Linux).

**Network Monitoring:** Track traffic and usage.

**Alerts:** Be proactively notified when a critical threshold is met.

**Multiple Sites:** Manage all of your sites through one master account.

**Automation:** Use scripts to simplify making changes to computers on your networks.

**Patch Management:** Centralize the tracking and reporting of patch levels.

**Logs:** Log search, monitoring and alerting.

**Search:** Find what you are looking for right now.

**Unlimited Dashboards:** Create dashboards to visualize what's happening.

**Trending:** Index and store data to analyze long-term trends.

**Reports:** Generate customized reports.

**Open API:** Query or post any data in your account for export or integration.



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2.27.11/B-49859/PDF