

IT managers

- Access, diagnose and fix computers fast with remote support tools.
- Visualize the health and performance of servers, inventory all hardware and software.
- Get alerted to a problem with monitoring and fix it with remote support – be the proactive IT Manager.

IT consultants & MSPs

- Instantly connect with customers' Macs and PCs to resolve technical issues.
- Access machines and provide service even when your customers are away.
- Grow and support multiple clients, monitoring their IT infrastructure — networks, computers, software and usage patterns.

GoToManage Remote Support and IT Monitoring

Two tools to help you manage everything IT

Choose one module or both – Customize GoToManage to fit your business needs.

Live and unattended remote support for your IT team

GoToManage Remote Support is the essential support tool designed for IT managers, managed service providers and consultants in a team environment. Resolve technical issues by instantly delivering easy, secure web-based support.

Key features:

- Unlimited on-demand support to PC and Mac® users
- Access and control unattended computers and servers
- Central management of tech teams and accounts
- Deliver support from anywhere with GoToManage for iPad®

IT management made easy with infrastructure monitoring

GoToManage Monitoring is the one service that you need to inventory and manage all of your devices (PCs and Macs), servers and networks. Get set up in 2 minutes, and easily discover everything connected to your network and monitor key servers in real time.

Key features:

- Monitor server health and performance
- Inventory all IT assets, including software
- Track network usage patterns
- Set up proactive alerts with notifications

Proactively identify issues with GoToManage Monitoring and instantly access machines to resolve them with GoToManage Remote Support. Purchase GoToManage Monitoring and Remote Support together for a single-platform IT management solution or separately to meet your specific business needs.