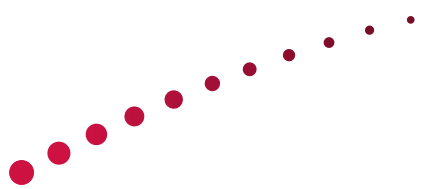


GoToAssist Product Comparison	GoToAssist® Express™	GoToAssist® Corporate™
Type of user		
<ul style="list-style-type: none"> Individual support provider Private software consultant Accounting consultant IT support for small business Multi-agent support team Call center Consulting firm IT help desk Outsourcer 	<ul style="list-style-type: none"> • • • • 	<ul style="list-style-type: none"> • • • • •
Feature needs		
<ul style="list-style-type: none"> Screen Sharing Remote Control File Transfer In-session Chat Multiple Sessions Remote Diagnostics Mac User Support Unattended Support Team Collaboration Session Transfer Customer Surveys Session Recording 	<ul style="list-style-type: none"> • • • • • • • • • • • • 	<ul style="list-style-type: none"> • • • • • • • • • • • •
Company needs		
<ul style="list-style-type: none"> Basic, single-user reporting Advanced, multi-agent reporting Centralized administration Web-based Chat Work from any Internet-connected computer Monitoring tools Online support queue Branded Web site Integration and customization Multi-language localization 	<ul style="list-style-type: none"> • • 	<ul style="list-style-type: none"> • • • • • • • •
Purchasing needs		
<ul style="list-style-type: none"> Self-service online setup 24/7 call center and email support Many payment options, including purchase order Dedicated sales executive and account manager 	<ul style="list-style-type: none"> • • 	<ul style="list-style-type: none"> • • •



Which product is right for me?

Instantly view and control customer computers with secure, easy-to-use GoToAssist® remote support technology. While both are based on the same award-winning technology, our original GoToAssist Corporate™ and our new GoToAssist Express™ were each built with different business needs in mind.

Find out more

For more information about how using a GoToAssist real-time support solution can benefit you and your customers, call **1 800 549 8541** or visit www.gotoassist.com to sign up for a free trial, live demo or informative Webinar.

GoToAssist Express

GoToAssist Express enables individual support professionals to reduce travel time, lower support costs and amaze clients by delivering fast, secure online service.

With GoToAssist Express individuals can:

- Sign up online and set up in minutes
- Support Mac® as well as PC users
- Provide service even when customers are away from their computers

GoToAssist Corporate

GoToAssist Corporate is a comprehensive remote support solution with advanced features that enable multi-agent support centers to provide a superior customer experience while maximizing employee productivity.

With GoToAssist Corporate, businesses can:

- Customize GoToAssist to fit their unique support environment
- Enable team collaboration and escalation
- Get advanced management, monitoring and reporting tools

Subscription model

GoToAssist Express annual, monthly and Day Pass subscriptions may be purchased online. GoToAssist Corporate offers customizable plans and multiple payment options geared to meet the needs of multi-agent support teams.



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About Citrix Online

Citrix Online solutions enable people to work from anywhere. Our products include GoToAssist® for remote support, GoToManage™ for IT management, GoToMeeting® for online meetings, GoToMyPC® for remote access, GoToTraining™ for interactive online training and GoToWebinar® for larger Web events.

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