

The truth about home delivery.

Maybe you share some of the concerns that other people have had about home delivery pharmacy. Read below for some common misconceptions – then get the truth about Cigna Home Delivery PharmacySM.

Perception

Truth

“I have too many questions about my medication to order it through the mail.”

Cigna has a team of over 100 licensed pharmacists ready for your questions. You can call 24 hours a day, 7 days a week.

“I won’t be able to go on vacation if I have to wait for my prescriptions.”

A 90-day supply of your medications makes going on extended vacations easier, and we deliver to wherever you are in the United States.

“It’s a hassle! I’ll have to get two written prescriptions and send one to the home delivery pharmacy.”

One call to your doctor will have your medications sent right to your home – and Cigna can make the call for you.

“I like getting refill reminders from my local pharmacy.”

We send reminders too, through our QuickFill service, so you don’t run out. You choose email, phone, or text reminders.

“I don’t want to pay delivery charges.”

There is no charge for standard delivery.

“I don’t know where the pharmacies or customer service team answering my calls are located.”

Our two pharmacies and service centers are in Horsham, PA and Sioux Falls, SD.

“I have medication that’s temperature sensitive, so it can’t be sent through the mail. And I hear that Saturday delivery may end soon.”

All medications that need to be kept cold are shipped with ice packs in confidential, tamper-resistant packaging that stands up to weather. Also, Saturday delivery will continue.

GO YOU[®]



Offered by: Connecticut General Life Insurance Company or Cigna Health and Life Insurance Company.

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