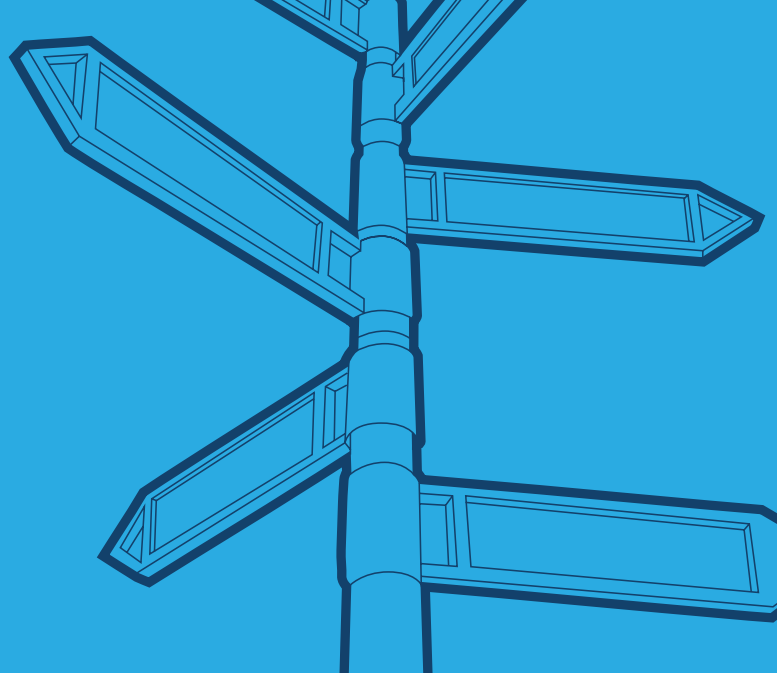


Principles for Faster IT: Speed Beyond Agile



IT leaders typically equate speed with Agile development methodologies. But, although Agile is necessary, it's insufficient to truly improve IT's overall clock speed.

We've developed principles for how IT functions can speed up to meet business demand. Our full list of principles applies across all of IT; however, for each functional area we've identified one that deserves additional attention.

Select Principles for Speed:

Decision Making Moves as Close as Possible to the Point of Value Delivery: Decisions are made by the team or individual closest to how employees get value from a service or technology under discussion.

CIOs can avoid bottlenecks by devolving priority setting and resourcing decisions to teams or roles with better visibility into how IT services are delivered.

All Decision Making Defaults to Forward Motion: Processes enable teams to keep working in support of a business request, rather than having to wait for permission to take next steps.

PMOs often focus on the actions of the project teams to increase speed, but there are broader opportunities to accelerate.

Every Process Defaults to the Fastest Process: It is easy and acceptable for teams to use the most lightweight version of any process, and using the "full" version of a process is the exception.

Applications functions that are progressive accelerate how teams scope projects, gather requirements, and integrate, test, and elicit user feedback.

Every Service Enables Self-Service: Every IT service is required to make it easy for employees to accomplish activities on their own with minimal IT intervention.

Infrastructure teams should streamline how they interface with and provide service to customers to speed up the business management of Infrastructure.

Subject Matter Experts' Knowledge Is Available Even When They Aren't: Substitutes for subject matter experts are provided to help teams make decisions without needing to wait on frequently overwhelmed experts.

Enterprise Architecture can positively impact IT's speed by making its architectural expertise easily accessible via a set of clearly defined services.

Effort Required for Risk Processes Is Measured and Reduced: Information risk teams evaluate and reduce the burden that security controls create. Risk assessments are simple to help encourage business stakeholder participation.

Information Risk can speed up IT by minimizing the effort required for risk reviews and oversight.

Contact us to get our full list of 18 Principles for Faster IT.

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