






# Infrastructure Activity Map: The 26 Infrastructure Management Activities

## CEB Infrastructure Leadership Council

The CEB Ignition™ Diagnostic for Infrastructure helps leaders target the critical activities that deliver the largest returns. The diagnostic uses the following framework to measure the maturity of management practices for the function and then provides guidance on prioritizing areas of improvement and developing an action plan.

 Manage Infrastructure Architecture and Engineering	 Manage Infrastructure Technology Strategy	 Manage Infrastructure Operations	 Manage Infrastructure Services	 Manage the Function
<ul style="list-style-type: none"><li>Manage Integration</li><li>Manage Infrastructure Standards</li><li>Manage Technology Inventory</li></ul>	<ul style="list-style-type: none"><li>Identify Business Technology Needs</li><li>Evaluate New Technologies</li><li>Develop Infrastructure Technology Roadmap</li><li>Manage Technology Lifecycle</li><li>Build Infrastructure Sourcing Strategy</li></ul>	<ul style="list-style-type: none"><li>Optimize Infrastructure Processes</li><li>Manage the Applications Interface</li><li>Manage Employee Computing</li><li>Manage Help Desk</li><li>Manage Network</li><li>Manage Hosting</li><li>Manage Storage</li></ul>	<ul style="list-style-type: none"><li>Define Services</li><li>Define and Monitor Service Levels</li><li>Manage Service Costing</li><li>Develop Service Managers</li></ul>	<ul style="list-style-type: none"><li>Design Infrastructure Strategy</li><li>Design the Infrastructure Organization</li><li>Manage Infrastructure Budget</li><li>Manage Infrastructure Talent</li><li>Manage Infrastructure Sourcing Relationships</li><li>Measure Infrastructure Performance</li><li>Manage Infrastructure Vendor Performance</li></ul>

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